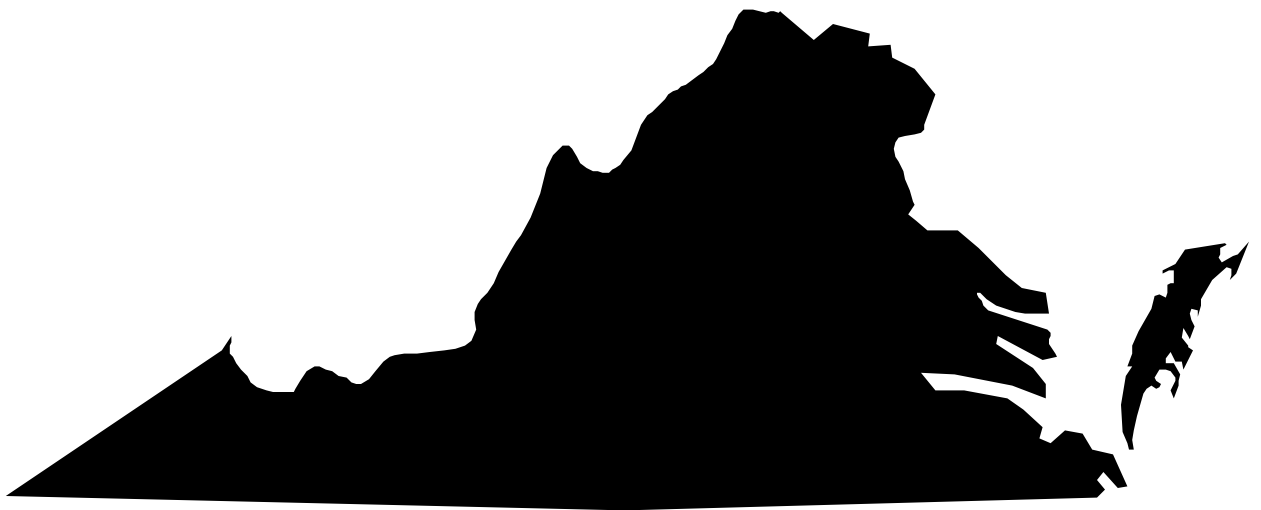




Commonwealth of Virginia
Department of Social Services



INFORMATION RESOURCE BOOK

2003

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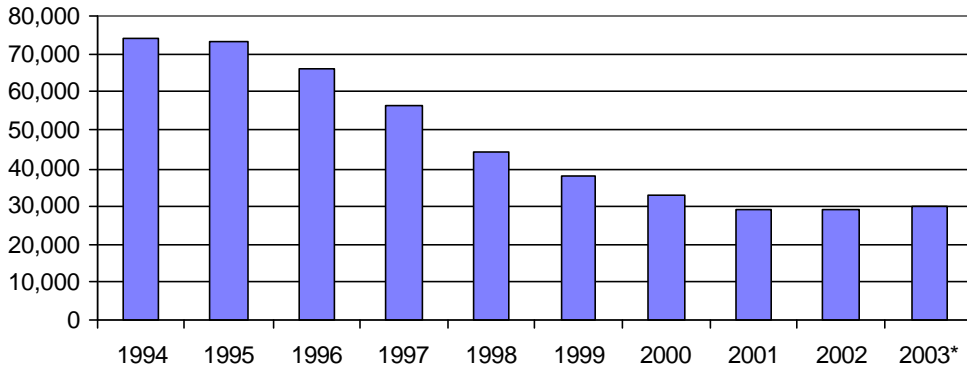
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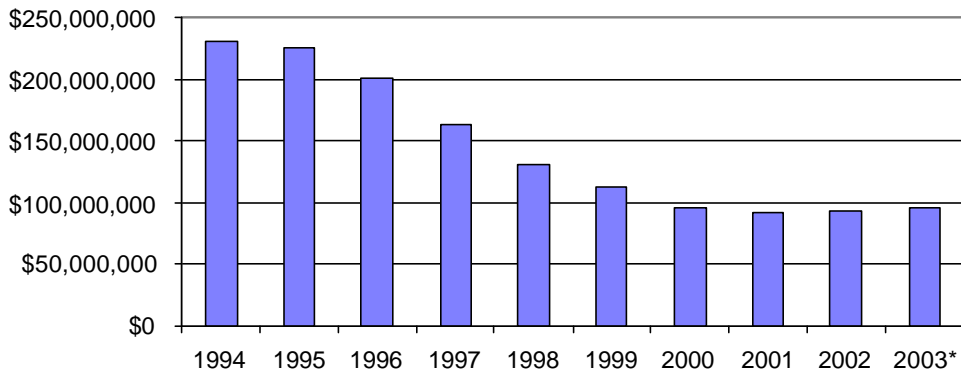
Benefit Programs

TANF Annual Caseload and Payment Trends (excluding TANF-UP)

TANF Average Monthly Caseload



TANF Annual Payments



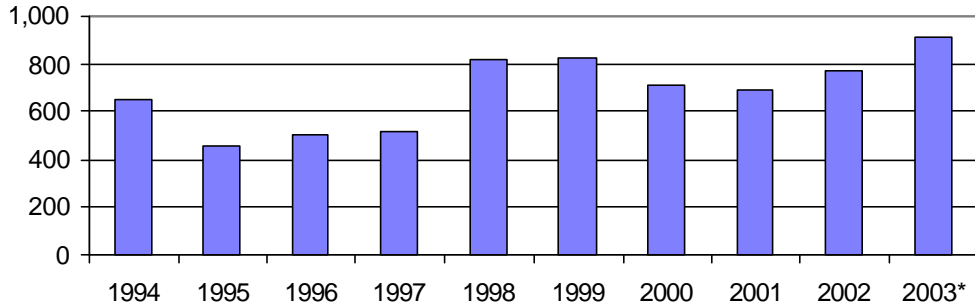
Fiscal Year	Average Monthly Paid Cases	Average Monthly Children	Average Monthly Adults	Total Payments
1994	73,978	132,660	59,535	\$231,169,186
1995	73,033	129,548	56,968	\$225,851,298
1996	66,177	116,311	48,903	\$201,275,844
1997	56,256	97,575	38,795	\$164,236,290
1998	44,091	75,656	29,426	\$131,117,010
1999	37,798	64,273	24,865	\$112,287,174
2000	32,871	55,470	20,264	\$95,393,134
2001	29,043	47,885	16,785	\$91,243,765
2002	29,271	47,907	17,342	\$92,332,443
2003*	29,943	49,109	18,198	\$95,572,896

* based on July thru Nov., annualized

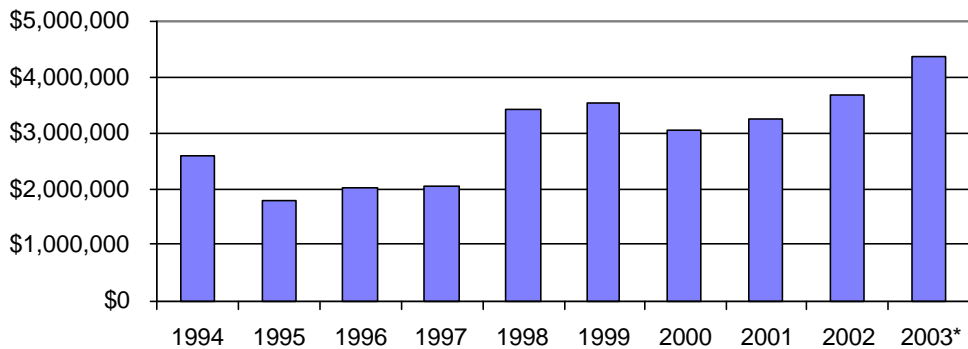
Benefit Programs

Annual TANF Unemployed Parent Trends

TANF-UP Average Monthly Caseload



TANF-UP Annual Payments



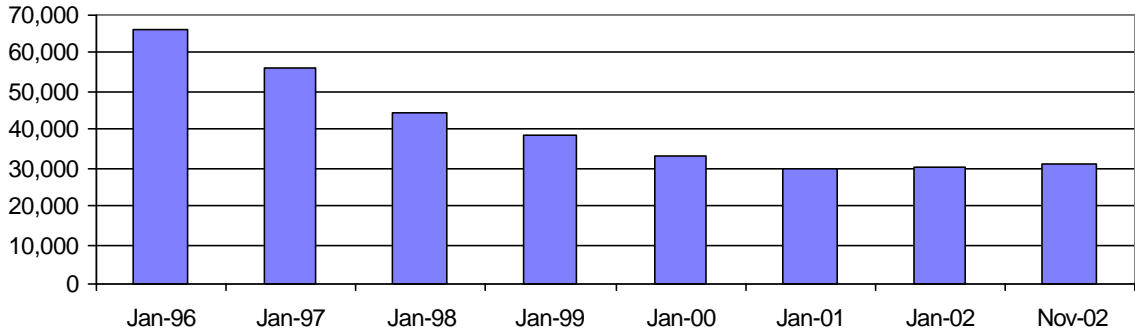
Fiscal Year	Average Monthly Paid Cases	Average Monthly Children	Average Monthly Adults	Total Payments
1994	653	1,443	1,257	\$2,593,939
1995	454	990	862	\$1,805,835
1996	505	1,143	930	\$2,021,432
1997	520	1,171	937	\$2,061,287
1998	820	1,862	1,525	\$3,426,802
1999	827	1,839	1,574	\$3,541,349
2000	713	1,610	1,353	\$3,051,459
2001	692	1,509	1,321	\$3,226,638
2002	776	1,655	1,468	\$3,670,686
2003*	914	1,923	1,733	\$4,347,845

* based on July thru Nov., annualized

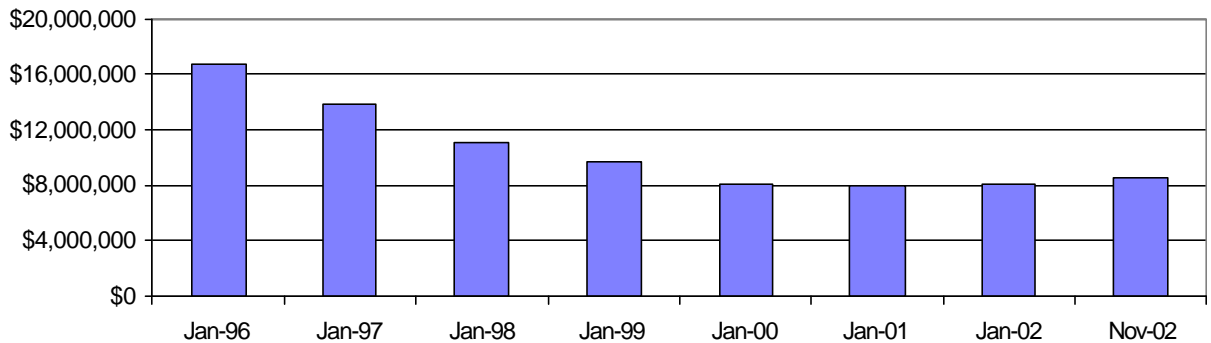
Benefit Programs

TANF and TANF-UP Monthly Caseload and Payment Trends

Total Cases Paid



Total Payments



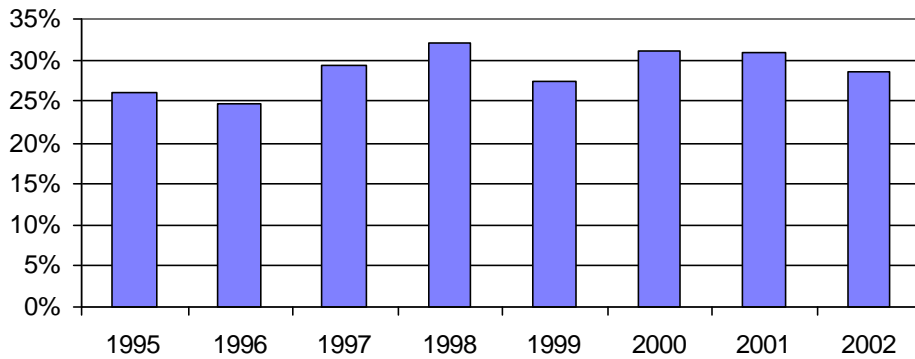
Month	Total		TANF				TANF-UP			
	Total Cases Paid	Total Payments	TANF Cases Paid	TANF Children	TANF Adults	TANF Payments	TANF-UP Cases Paid	TANF-UP Children	TANF-UP Adults	TANF-UP Payments
Jan-96	66,197	\$16,827,331	65,669	115,464	48,209	\$16,649,988	528	1,196	968	\$177,343
Jan-97	55,939	\$13,823,473	55,534	96,302	37,934	\$13,687,877	405	904	723	\$135,596
Jan-98	44,247	\$11,041,482	43,421	74,577	29,209	\$10,762,742	826	1,853	1,553	\$278,740
Jan-99	38,719	\$9,669,494	37,864	64,391	24,877	\$9,350,452	855	1,915	1,629	\$319,042
Jan-00	32,986	\$8,076,631	32,293	54,660	19,808	\$7,830,195	693	1,570	1,314	\$246,436
Jan-01	29,963	\$7,940,990	29,244	48,098	16,843	\$7,660,736	719	1,578	1,367	\$280,254
Jan-02	30,475	\$8,159,767	29,586	48,451	17,648	\$7,813,205	889	1,918	1,677	\$346,562
Nov-02	31,304	\$8,479,555	30,339	49,717	18,526	\$8,093,330	965	2,077	1,826	\$386,225

Benefit Programs

TANF Cases with No Parent Counted on the Grant*

Point-in-Time Data

Percent of Cases without Parent Counted on the Grant



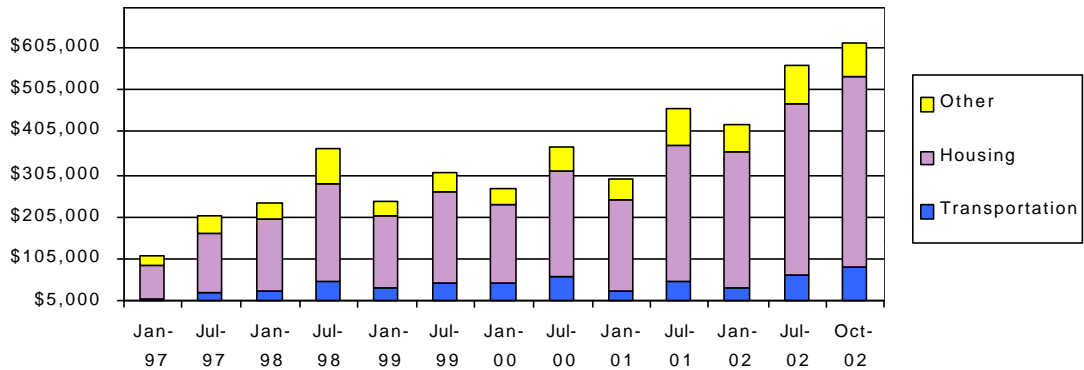
Date	Total Cases	Cases with No Parent Counted on the Grant	Percent
Jul-95	68,483	17,815	26%
Jul-96	61,388	15,237	25%
Jul-97	48,775	14,307	29%
Jul-98	39,950	12,780	32%
Jul-99	36,127	9,894	27%
Jul-00	29,161	9,086	31%
Jul-01	27,996	8,611	31%
Jul-02	29,181	8,388	29%

* Not including parents who are excluded from the grant due to SSI or SSDI.

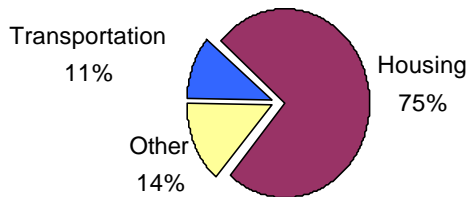
Benefit Programs

Diversiónary Assistance Payments

Diversión Payments by Type



Reason for Diversión
2002 Calendar Year



Reason For Diversión

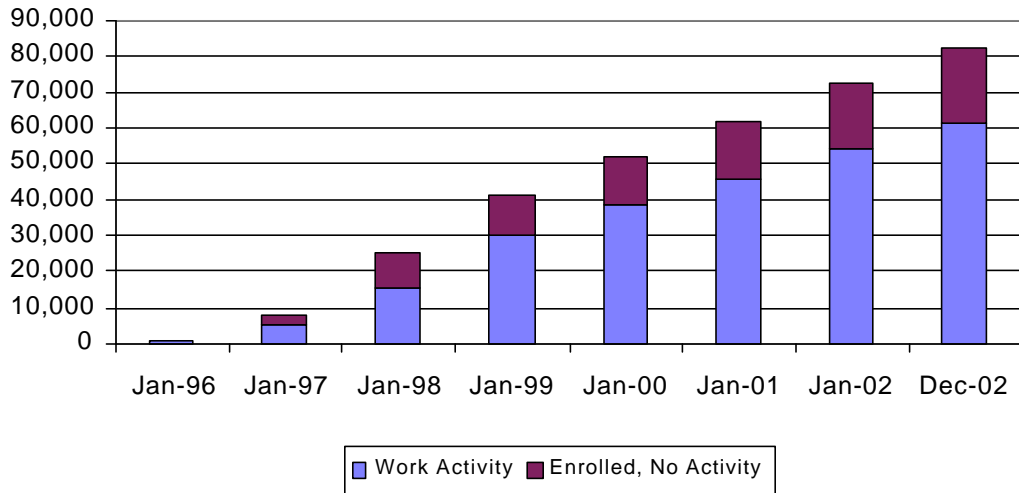
Quarter Beginning	Transportation	Housing	Other	Total Payments	Number of Payments	Average Payments
Jan-97	\$10,854	\$78,201	\$25,606	\$114,661	119	\$964
Jul-97	\$23,280	\$142,530	\$41,485	\$207,295	211	\$982
Jan-98	\$30,248	\$166,255	\$41,463	\$237,966	248	\$960
Jul-98	\$53,140	\$230,655	\$78,349	\$362,144	579	\$625
Jan-99	\$35,804	\$173,727	\$33,293	\$242,824	520	\$467
Jul-99	\$49,104	\$214,829	\$43,453	\$307,386	750	\$410
Jan-00	\$45,846	\$185,930	\$36,086	\$267,862	591	\$453
Jul-00	\$60,300	\$251,340	\$58,942	\$370,583	877	\$423
Jan-01	\$27,986	\$220,378	\$45,677	\$294,041	645	\$456
Jul-01	\$52,184	\$321,028	\$83,714	\$456,926	934	\$489
Jan-02	\$37,132	\$320,958	\$61,662	\$419,752	826	\$508
Jul-02	\$67,945	\$405,376	\$90,246	\$563,567	1,206	\$467
Oct-02	\$83,106	\$450,750	\$79,724	\$613,580	1,276	\$481

Note: Data represents payments to creditors of recipients

Benefit Programs

Work Activity of All Enrolled in VIEW Since July 1995 Implementation

VIEW Work Activity by Total Enrolled



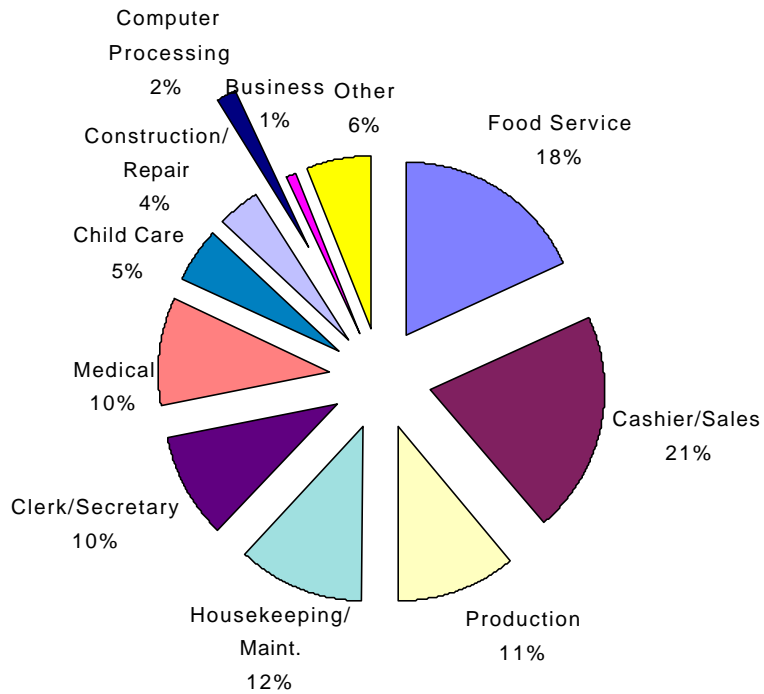
Month	Total Enrolled	Work Activity	Enrolled, No Activity	Activity Rate
Jan-96	684	346	338	50.6%
Jan-97	7,926	5,403	2,523	68.2%
Jan-98	25,173	15,884	9,289	63.1%
Jan-99	41,406	30,083	11,323	72.7%
Jan-00	52,236	38,744	13,492	74.2%
Jan-01	62,201	45,930	16,271	73.8%
Jan-02	72,402	54,017	18,385	74.6%
Dec-02	82,440	61,467	20,973	74.6%

Note: These figures are cumulative from July 1995.

Benefit Programs

Types of VIEW Employment First Seven Years

Job Types of VIEW Participants in First Seven Years

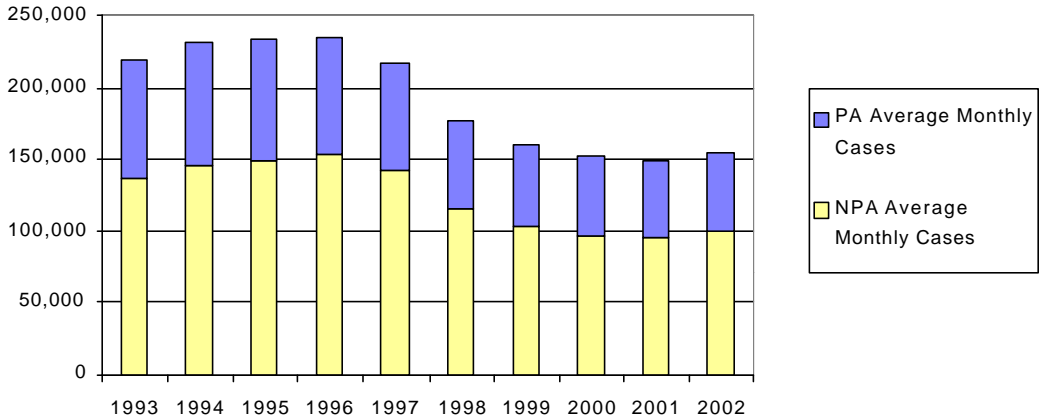


Note: These occupations represent the latest one identified for each employed VIEW participant over the program's seven years.

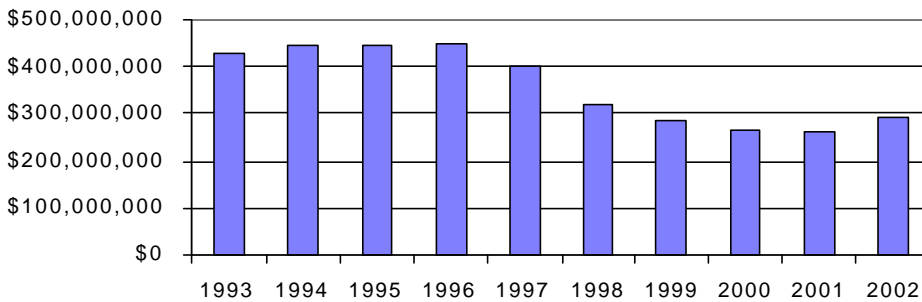
Benefit Programs

Food Stamp Caseload and Payment Trends

Food Stamp Average Monthly Caseloads



Food Stamp Payments

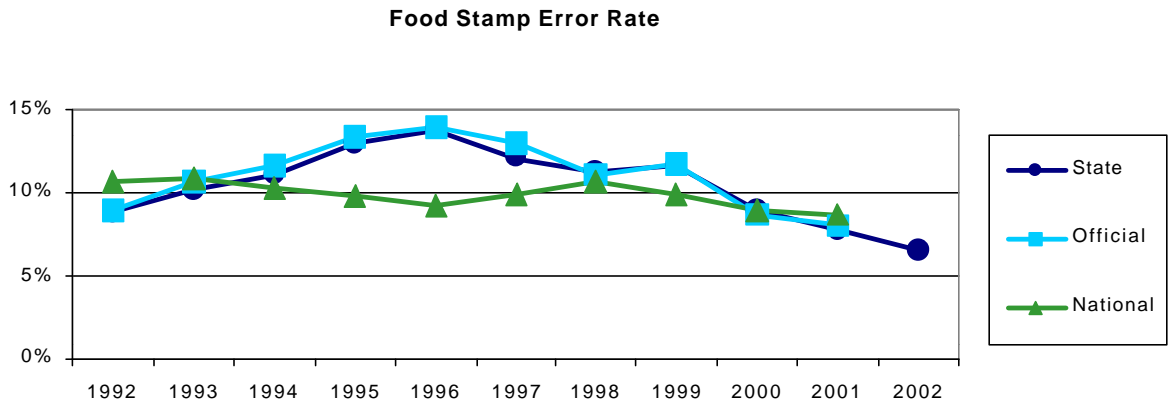


FY	NPA Average Monthly Cases *	PA Average Monthly Cases *	NPA Average Monthly Recipients *	PA Average Monthly Recipients *	Total Payment
1993	135,743	84,136	331,524	194,054	\$428,679,678
1994	145,603	85,655	350,945	196,515	\$445,609,125
1995	148,760	84,629	353,491	191,923	\$445,294,698
1996	153,788	81,065	361,655	179,287	\$448,762,838
1997	142,711	73,160	340,809	155,874	\$401,947,050
1998	114,955	61,089	288,509	123,141	\$319,178,526
1999	102,943	57,204	260,506	106,679	\$283,840,100
2000	96,702	54,525	244,022	95,546	\$265,721,504
2001	95,498	52,623	240,953	88,942	\$260,330,026
2002	100,190	55,203	251,818	95,441	\$293,073,762

* May include case/recipient more than one time in a month if a supplement payment is made.

Benefit Programs

Food Stamp Quality Control Payment Error Rates



Fiscal Year	State	Official	National	Rank
1992	8.80%	8.91%	10.69%	26
1993	10.20%	10.77%	10.83%	38
1994	11.10%	11.62%	10.32%	46
1995	13.00%	13.37%	9.72%	50
1996	13.80%	13.95%	9.22%	53
1997	12.10%	12.97%	9.88%	49
1998	11.22%	11.13%	10.69%	35
1999	11.61%	11.85%	9.88%	39
2000	8.97%	8.66%	8.91%	31
2001	7.71%	8.07%	8.66%	25
2002	6.61%	n/a	n/a	n/a

* The Official rule is the adjusted state calculated rate after federal review of a subsample

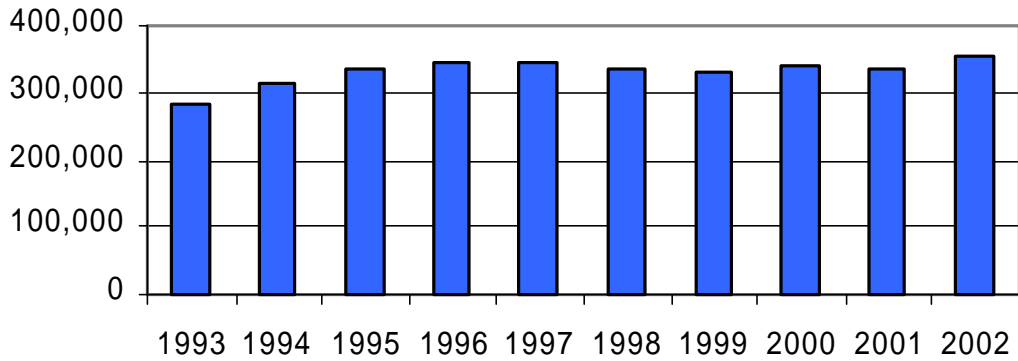
Note: Data is based on the federal fiscal year (October-September).

n/a = not available

Benefit Programs

Medicaid Caseload Trends

Average Monthly Cases Under Care

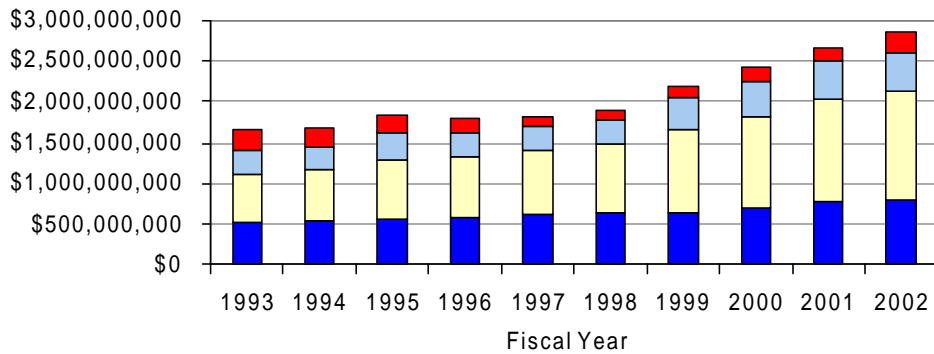


Fiscal Year	Average Monthly Cases Under Care
1993	283,438
1994	315,276
1995	336,009
1996	345,070
1997	346,503
1998	333,047
1999	328,992
2000	338,096
2001	334,988
2002	353,156

Benefit Programs

Medicaid Payments by Eligible Category FY 1993 - 2002

Medicaid Payments by Eligible Category



Aged
 Blind & Disabled
 Children Under 21
 Adults with Children

Fiscal Year	Aged	Blind & Disabled	Children Under 21	Adults with Children	Total
1993	\$523,403,841	\$584,698,096	\$300,713,873	\$240,076,230	\$1,648,892,040
1994	\$541,316,407	\$621,843,896	\$286,282,586	\$220,111,584	\$1,669,554,473
1995	\$565,668,504	\$715,473,890	\$336,849,539	\$223,373,578	\$1,841,365,511
1996	\$577,528,482	\$756,733,898	\$282,912,245	\$173,130,753	\$1,790,305,378
1997	\$612,005,409	\$803,566,776	\$287,806,318	\$127,034,600	\$1,830,413,104
1998	\$631,049,638	\$852,364,529	\$300,457,904	\$125,696,158	\$1,909,568,226
1999	\$638,916,437	\$1,006,703,128	\$392,517,191	\$159,575,543	\$2,197,712,301
2000	\$694,549,983	\$1,135,817,657	\$417,460,418	\$162,907,875	\$2,410,735,931
2001	\$770,409,139	\$1,266,220,499	\$467,507,416	\$159,344,410	\$2,663,481,465
2002	\$794,706,754	\$1,326,532,697	\$495,506,552	\$236,074,511	\$2,852,820,514
93-02 Growth	52%	127%	65%	-2%	73%

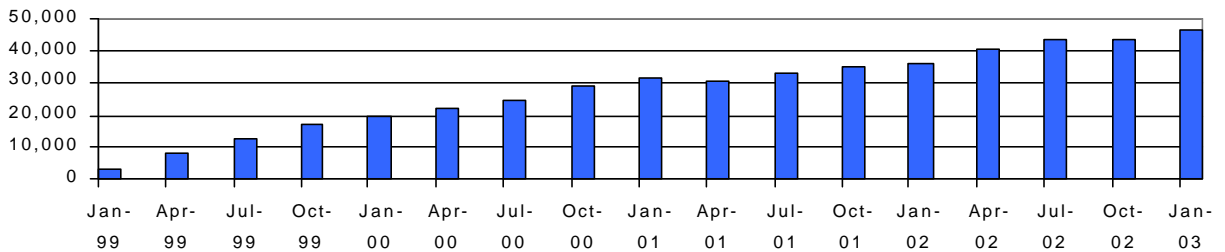
Data is shown for the State Fiscal Year (July - June)

Note: Payment expenditures by category do not include managed care, cost settlements, and other post payments.

Benefit Programs

CMSIP/FAMIS/Medicaid Expansion

CMSIP Enrollment



Date	CMSIP/FAMIS	Medicaid Expansion	Total
Jan-99	2,743		2,743
Apr-99	8,409		8,409
Jul-99	12,768		12,768
Oct-99	16,762		16,762
Jan-00	19,587		19,587
Apr-00	22,300		22,300
Jul-00	24,587		24,587
Oct-00	28,806		28,806
Jan-01	31,145		31,145
Apr-01	30,603		30,603
Jul-01	32,866		32,866
Oct-01	34,602		34,602
Jan-02	36,134		36,134
Apr-02	40,635		40,635
Jul-02	43,383		43,383
Oct-02	30,788	12,847	43,635
Jan-03	31,528	15,083	46,611

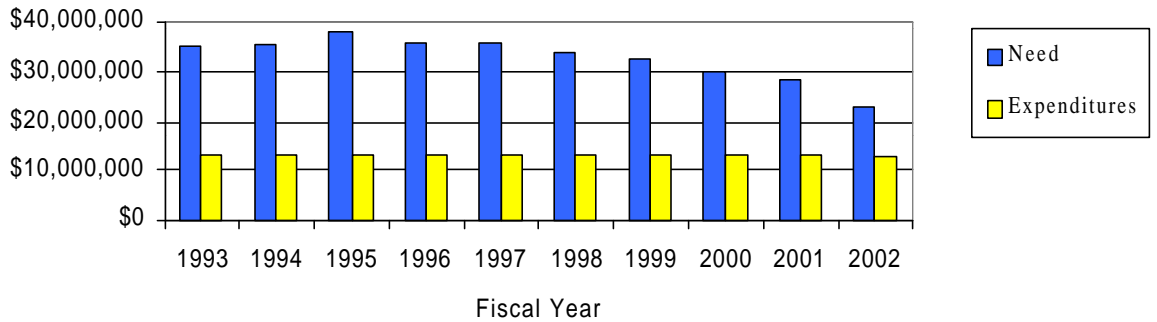
Age and Income Level	Enrollees	Percent
Age 0-5, Income between 151 - 185% FPL	8,925	12%
Age 6-18, Income between 151 - 185% FPL	18,104	25%
Age 0-5, Income between 133 - 150% FPL	6,294	9%
Age 6-18, Income between 100 - 150% FPL	38,500	54%
<i>Total Unduplicated Individuals as of September 2002</i>	71,823	100%

**Note: CMSIP – Children’s Medical Security Insurance Plan
FAMIS - Family Access to Medical Insurance Security Plan**

Benefit Programs

State-Local Hospitalization Expenditures

State-Local Hospitalization Expenditures and Need

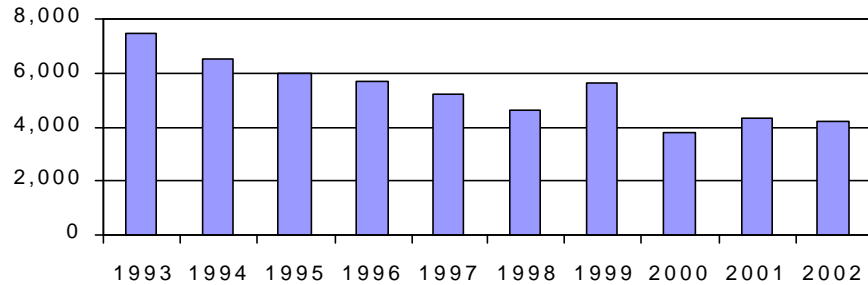


Fiscal Year	Expenditures	Need	Percent of Need
1993	\$13,184,998	\$35,271,292	37.4%
1994	\$13,223,803	\$35,536,468	37.2%
1995	\$13,216,520	\$38,032,282	34.8%
1996	\$13,216,059	\$35,882,160	36.8%
1997	\$13,193,618	\$36,057,640	36.6%
1998	\$13,244,291	\$33,982,452	39.0%
1999	\$13,209,258	\$32,516,248	40.6%
2000	\$13,244,842	\$30,016,631	44.1%
2001	\$13,255,418	\$28,749,348	46.1%
2002	\$12,912,233	\$22,978,775	56.2%

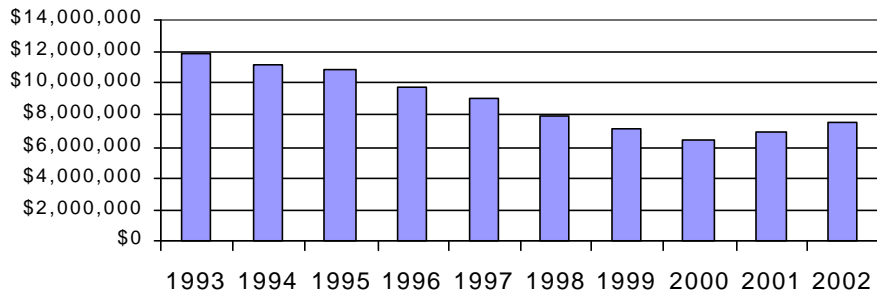
Benefit Programs

General Relief Caseload and Payment Trends

General Relief Average Monthly Caseload



General Relief Annual Payments

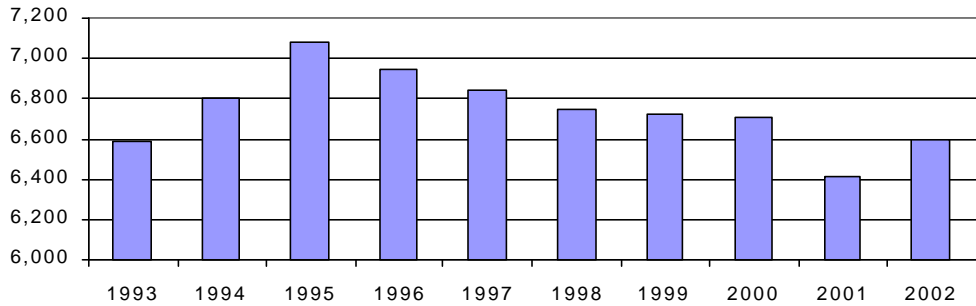


Year	Average Monthly Cases	Total Payments
1993	7,472	\$11,835,821
1994	6,473	\$11,183,383
1995	6,000	\$10,821,038
1996	5,644	\$9,760,906
1997	5,178	\$9,052,296
1998	4,641	\$7,926,361
1999	5,554	\$7,135,563
2000	3,832	\$6,375,882
2001	4,266	\$6,937,559
2002	4,183	\$7,514,549

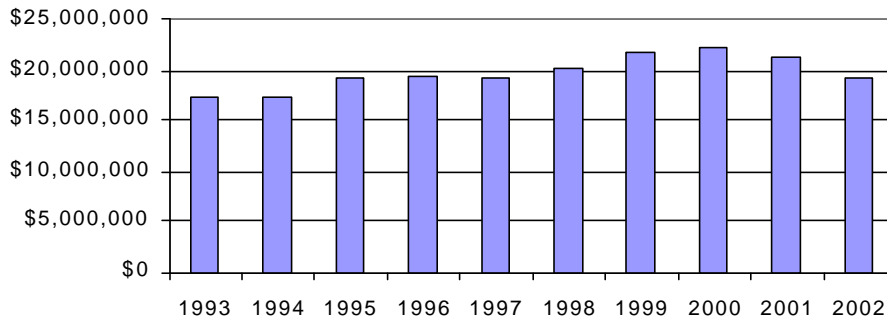
Benefit Programs

Auxiliary Grant Caseload and Payment Trends

Auxiliary Grant Average Monthly Caseload



Auxiliary Grant Annual Payments

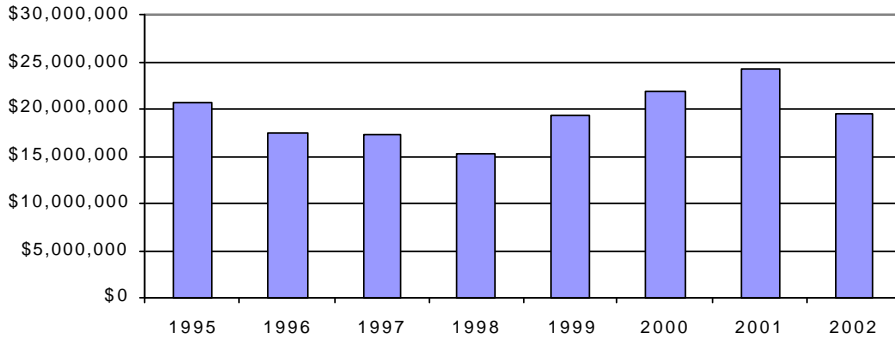


Year	Average Monthly Cases	Total Payments
1993	6,593	\$17,299,898
1994	6,802	\$17,338,475
1995	7,080	\$19,309,103
1996	6,942	\$19,551,404
1997	6,840	\$19,243,084
1998	6,746	\$20,187,461
1999	6,725	\$21,797,594
2000	6,714	\$22,176,821
2001	6,412	\$21,378,164
2002	6,604	\$19,324,152

Benefit Programs

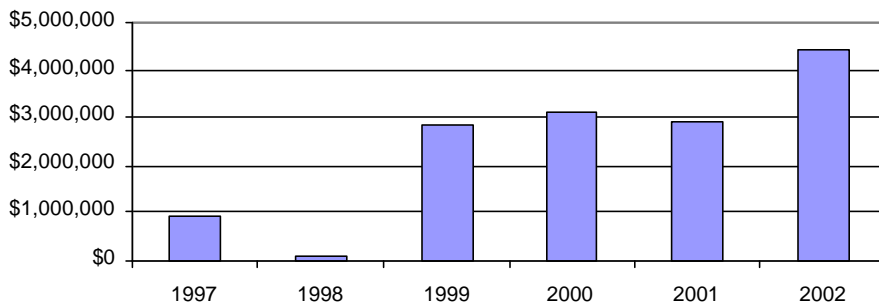
Energy Assistance: Fuel and Cooling

Fuel Assistance - Annual Expenditures



Fuel Assistance		
Fiscal Year	Households Served	Total Payments
1995	118,709	\$20,657,059
1996	106,960	\$17,529,360
1997	95,970	\$17,229,067
1998	91,923	\$15,299,395
1999	84,068	\$19,467,251
2000	82,789	\$21,928,234
2001	84,051	\$24,166,367
2002	91,379	\$19,505,684

Cooling Assistance - Annual Expenditures



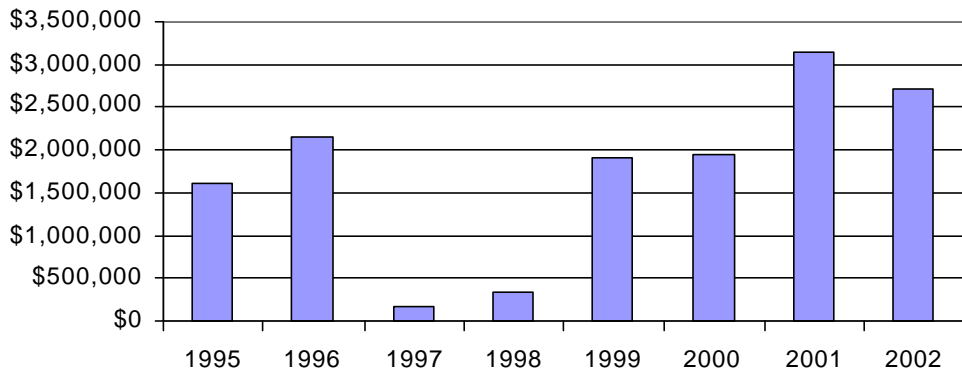
Cooling Assistance		
Fiscal Year	Households Served	Total Payments
1997	5,081	\$931,422
1998	200	\$104,233
1999	7,533	\$2,866,295
2000	10,903	\$3,096,843
2001	11,117	\$2,900,000
2002	22,668	\$4,439,854

Note: No Cooling Assistance Program before FY 1997.

Benefit Programs

Energy Assistance: Crisis

Crisis Assistance - Annual Expenditures

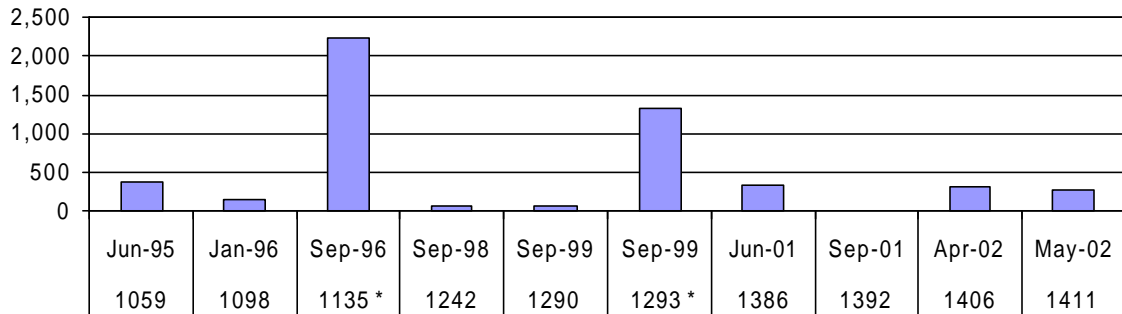


Crisis Assistance		
Fiscal Year	Households Served	Total Payments
1995	4,605	\$1,628,387
1996	3,633	\$2,157,822
1997	1,769	\$159,249
1998	2,412	\$330,195
1999	4,255	\$1,910,420
2000	4,912	\$1,961,190
2001	9,890	\$3,128,323
2002	7,501	\$2,709,311

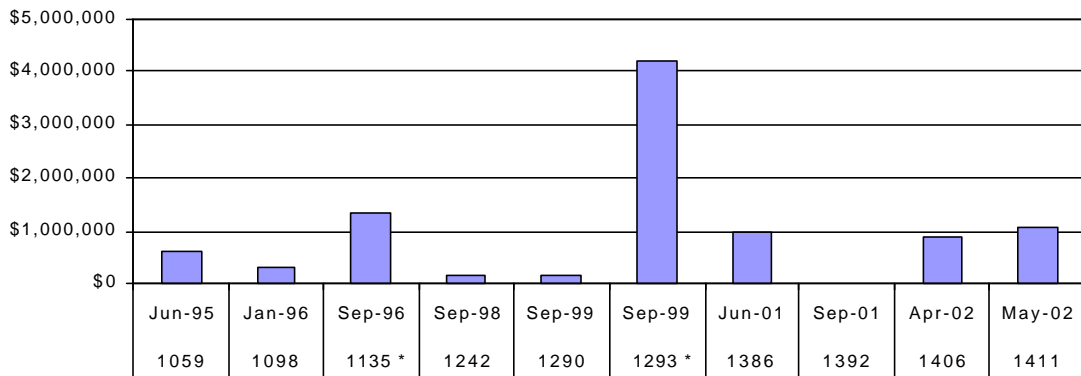
Benefit Programs

Emergency Assistance: Disaster

Individual and Family Grants - Applications Approved



Individual and Family Grants - Expenditures



*Note: Disaster 1411 and 1406 are active disasters – Spring 2002 flooding in SW Virginia.

Disaster 1293, September 99 – Hurricane Floyd

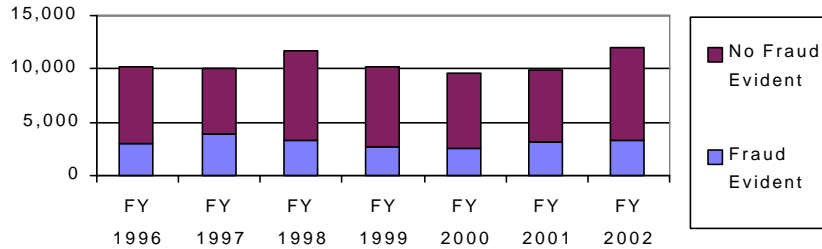
Disaster 1135, September 96 – Hurricane Fran

Disaster #	Declaration Month	Applications Approved	Total Payments
1059	Jun-95	384	\$611,439
1098	Jan-96	159	\$301,588
1135 *	Sep-96	2,242	\$1,328,020
1242	Sep-98	64	\$150,683
1290	Sep-99	72	\$165,483
1293 *	Sep-99	1,317	\$4,218,696
1386	Jun-01	337	\$1,002,021
1392	Sep-01	2	\$9,122
1406	Apr-02	323	\$864,435
1411	May-02	271	\$1,065,415

Fraud and Collections

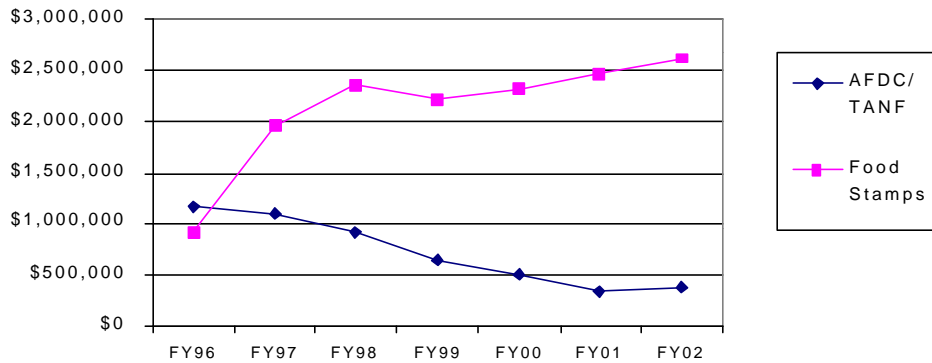
Fraud Investigations and Collections

Fraud Investigation Results



	FY 1996	FY 1997	FY 1998	FY 1999	FY 2000	FY 2001	FY 2002
Fraud Evident	2,952	3,907	3,275	2,750	2,558	3,063	3,328
No Fraud Evident	7,223	6,186	8,309	7,575	7,088	6,762	8,628
Total Investigations	10,175	10,093	11,584	10,325	9,646	9,825	11,956

Total Collections



	FY 1996		FY 1997		FY 1998		FY 1999		FY 2000		FY 2001		FY 2002	
	AFDC	Food Stamps	AFDC	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps	AFDC/TANF	Food Stamps
Fraud	\$250,681	\$244,370	\$275,694	\$712,360	\$266,646	\$842,421	\$209,873	\$823,675	\$183,267	\$892,872	\$139,174	\$952,326	\$157,449	\$1,079,962
Household Error	\$710,159	\$548,013	\$621,405	\$1,004,675	\$505,747	\$1,162,171	\$343,332	\$1,002,096	\$243,596	\$1,038,809	\$149,959	\$1,094,747	\$162,799	\$1,099,343
Agency Error	\$131,311	\$126,869	\$119,955	\$235,684	\$105,008	\$356,817	\$65,496	\$385,993	\$46,857	\$388,389	\$40,913	\$421,839	\$47,842	\$418,007
Due Diligence	\$81,306	\$0	\$72,702	\$0	\$47,010	\$0	\$31,971	\$0	\$20,950	\$0	\$11,233	\$0	\$11,306	\$0
Total	\$1,173,457	\$919,252	\$1,089,756	\$1,952,719	\$924,411	\$2,361,409	\$650,672	\$2,211,764	\$494,670	\$2,320,070	\$341,279	\$2,468,912	\$379,396	\$2,597,312

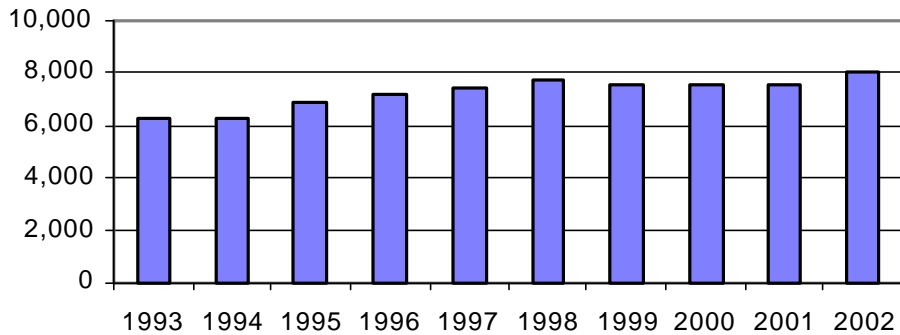
Data represented is State Fiscal Year (July – June)

Data for SFY1996-2001 revised from prior Information Resource Books.

Family Services

Foster Care History of Children in Care

Children in Foster Care



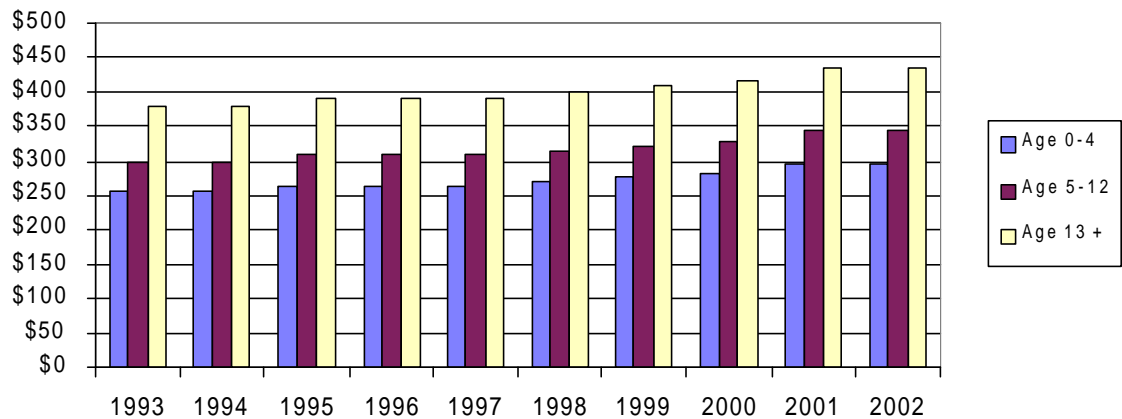
Year	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002
Number	6,229	6,313	6,841	7,201	7,446	7,756	7,572	7,585	7,585	8,086

Note: All figures are point in time as of the end of the fiscal year.

Family Services

Foster Care Home Rates

Foster Home Rates

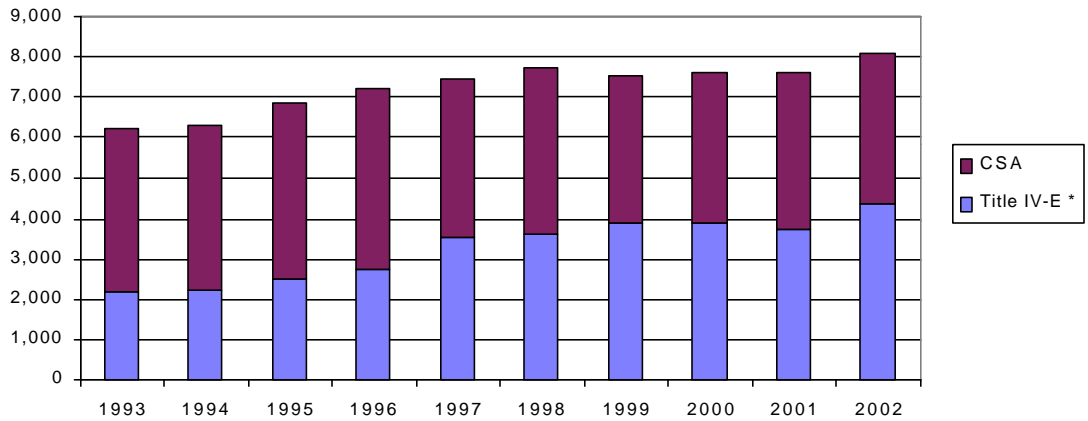


Foster Home Rates			
FY	Age 0-4	Age 5-12	Age 13 +
1993	\$256	\$300	\$379
1994	\$256	\$300	\$379
1995	\$262	\$307	\$388
1996	\$262	\$307	\$388
1997	\$262	\$307	\$388
1998	\$270	\$316	\$400
1999	\$276	\$323	\$409
2000	\$282	\$329	\$417
2001	\$294	\$344	\$436
2002	\$294	\$344	\$436

Family Services

Foster Care Children

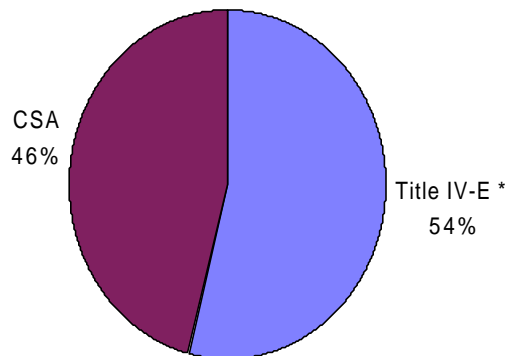
Funding Source for Foster Care Children



Fiscal Year	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002
Title IV-E *	2,210	2,230	2,501	2,734	3,545	3,645	3,862	3,868	3,727	4,354
CSA	4,019	4,083	4,340	4,467	3,901	4,111	3,710	3,717	3,858	3,732
Total	6,229	6,313	6,841	7,201	7,446	7,756	7,572	7,585	7,585	8,086

* Point in time data indicating number of children eligible for IV-E reimbursement.

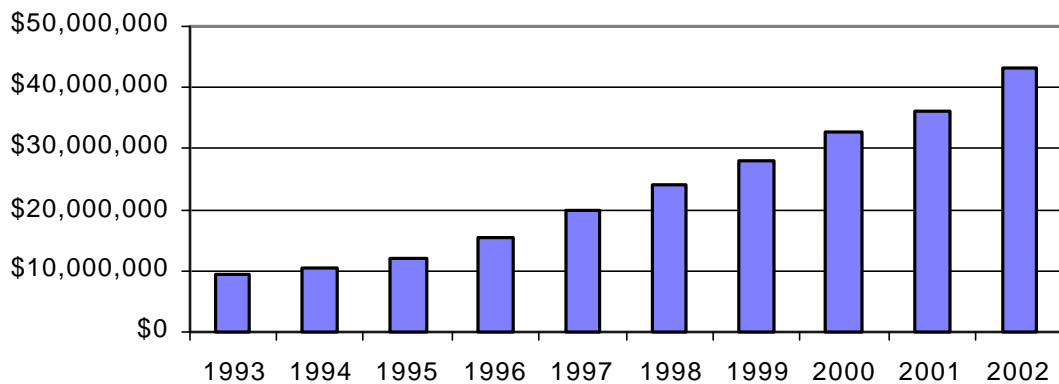
Estimated Foster Care Maintenance Funding Fiscal Year 2002



Family Services

Foster Care IV-E Expenses and Caseload

IV-E Expenses



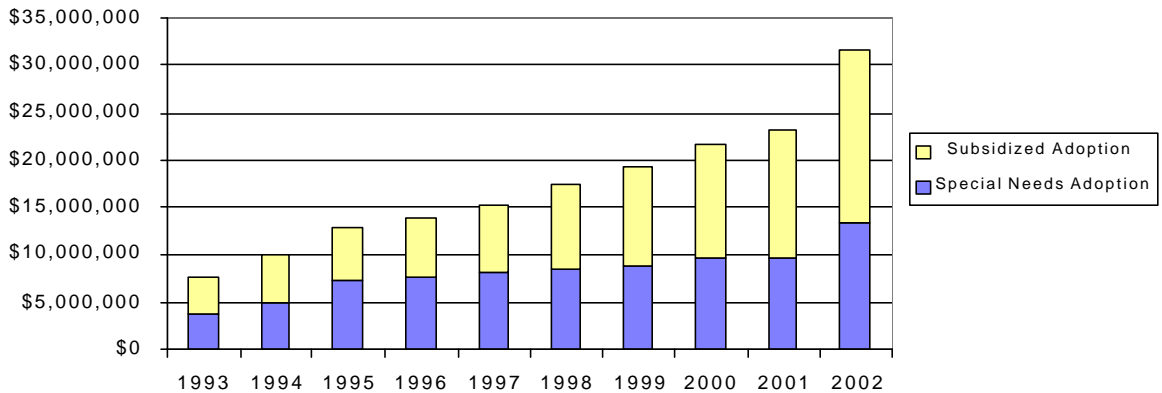
FY	Cases *	Expenditures
1992	2140	\$9,818,597
1993	2210	\$9,590,279
1994	2230	\$10,477,755
1995	2501	\$12,176,843
1996	2734	\$15,703,897
1997	3545	\$19,950,891
1998	3645	\$24,350,575
1999	3862	\$28,019,647
2000	3388	\$32,570,532
2001	3432	\$36,251,457
2002	3954	\$43,204,494

* Indicates the average number of foster care cases per month reimbursed with IV-E funds.

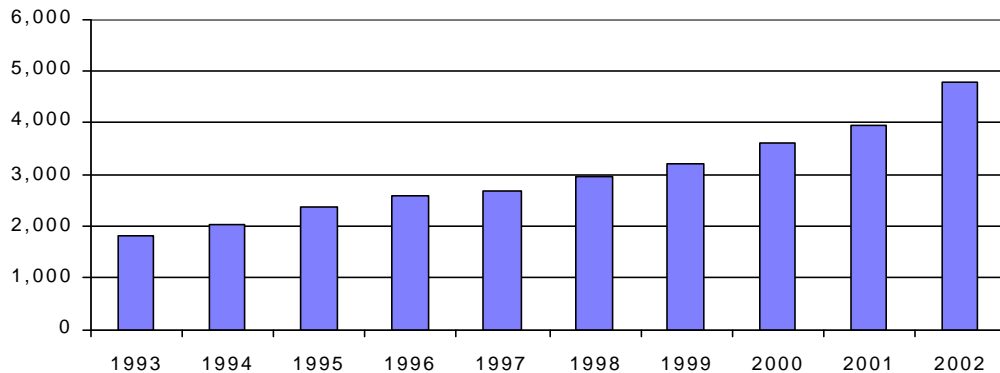
Family Services

Subsidized and Special Needs Adoption Trends

Annual Adoption Subsidy Expenditures



Average Number of Children Receiving Subsidy



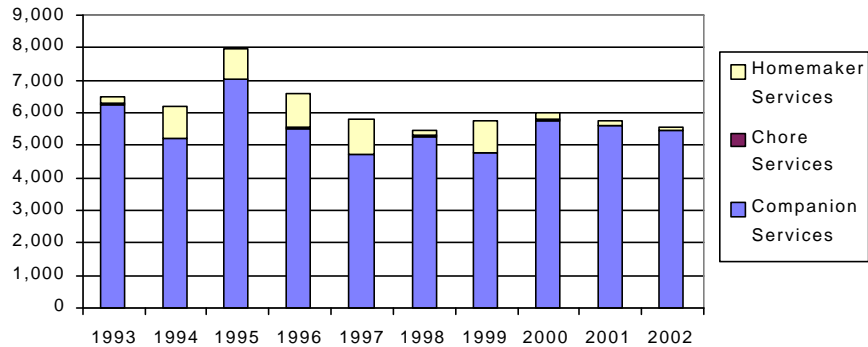
Fiscal Year	Special Needs Adoption		Subsidized Adoption		Combined Adoptions	
	Average Monthly Cases	Annual Expenditures	Average Monthly Cases	Annual Expenditures	Average Monthly Cases	Annual Expenditures
1993	715	\$3,658,728	1,073	\$4,142,971	1,788	\$7,801,699
1994	864	\$5,032,208	1,163	\$4,975,310	2,027	\$10,007,518
1995	1,060	\$7,265,659	1,292	\$5,586,084	2,352	\$12,851,743
1996	1,244	\$7,784,707	1,327	\$6,129,549	2,571	\$13,914,256
1997	1,135	\$8,169,925	1,569	\$7,135,850	2,704	\$15,305,775
1998	1,186	\$8,498,989	1,758	\$8,863,552	2,944	\$17,362,541
1999	1,219	\$8,868,117	1,972	\$10,460,160	3,191	\$19,328,277
2000	1,343	\$9,746,511	2,274	\$11,933,231	3,617	\$21,679,742
2001	1,459	\$9,619,916	2,487	\$13,599,563	3,946	\$23,219,479
2002	1,746	\$13,472,659	3,057	\$18,075,922	4,803	\$31,548,581

Family Services

Adult Services

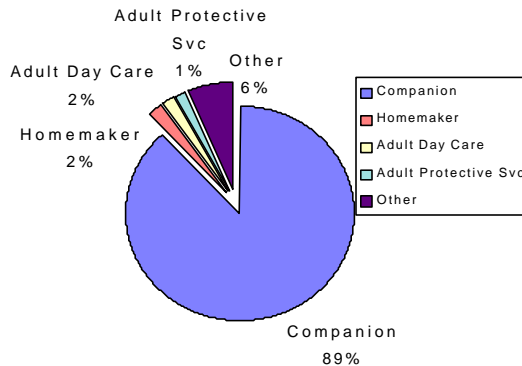
Home - Based and Other Purchased Services

Adults Receiving Home-Based Services



Home-based Services	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002
Companion Services	6,243	5,176	7,020	5,493	4,693	5,273	4,781	5,774	5,624	5,462
Chore Services	57	32	36	86	31	26	20	31	20	11
Homemaker Services	170	990	882	1,022	1,064	155	947	185	113	124
Total # of adults served	6,470	6,198	7,938	6,601	5,788	5,454	5,748	5,990	5,757	5,597

Purchased Service Expenditures: FY 2002



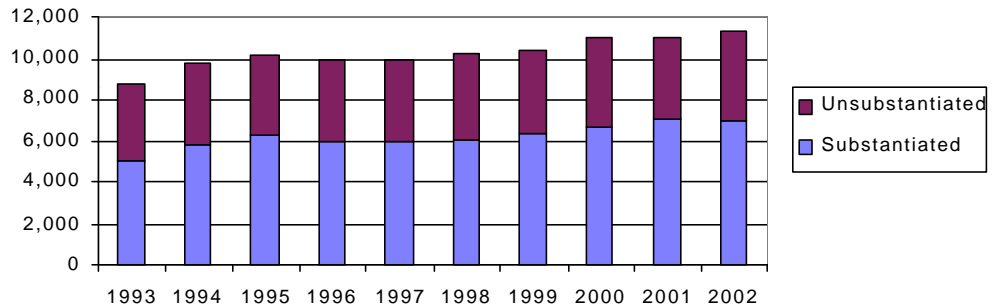
Purchased Service	Total Expenditures	Federal	State	Local	Non-reimbursed Local	Number of Recipients
Companion	\$15,844,371	\$6,941,442	\$566,760	\$1,877,050	\$6,459,120	5,462
Chore	\$240,769	\$132,762	\$14,199	\$36,740	\$57,068	11
Homemaker	\$388,097	\$144,147	\$9,769	\$38,479	\$195,701	124
Adult Day Care	\$314,126	\$221,922	\$18,082	\$60,001	\$14,121	460
Adult Foster Care	\$49,468	\$10,781	\$26,422	\$9,301	\$2,965	77
APS Purchase	\$258,521	\$199,632	\$0	\$49,908	\$8,981	1,317
APS Investigations	\$858,274	\$0	\$677,153	\$169,288	\$11,832	11,306
Nutrition	\$16,793	\$11,574	\$0	\$2,893	\$2,326	246
* Total	\$17,970,419	\$7,662,260	\$1,312,385	\$2,243,660	\$6,752,114	19,003

* Expenditures are rounded to the nearest dollar.

Family Services

Adult Protective Services Report Trends

APS Reports



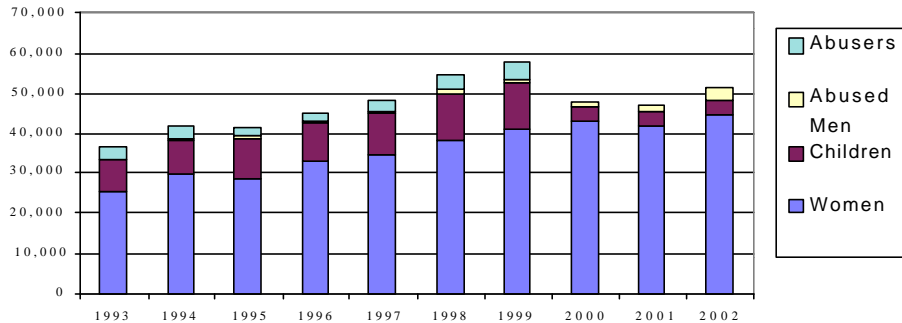
Fiscal Year	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002
Substantiated	5,055	5,894	6,209	5,937	5,992	6,085	6,330	6,702	7,055	6,960
Unsubstantiated	3,631	3,844	3,976	4,009	3,934	4,201	4,027	4,294	3,887	4,346
Total Reports	8,686	9,738	10,185	9,946	9,926	10,286	10,648	10,996	10,942	11,306

Changes	1993 - 2002 (10 year)	1997 - 2002 (6 Year)
Substantiated	38%	16%
Unsubstantiated	20%	10%
Total Reports	30%	14%

Family Services

Persons Receiving Domestic Violence Services

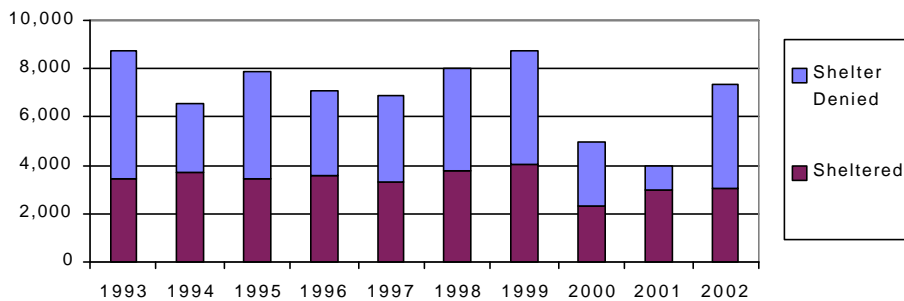
Persons Served



Persons Served	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002
Women	25,643	29,805	28,650	32,764	34,668	37,927	40,823	43,151	41,781	44,500
Children	7,685	8,640	9,995	9,572	10,371	11,870	11,680	3,434	3,742	3,803
Abused Men	177	392	393	620	784	1,097	1,120	1,322	1,793	3,334
Abusers	3,142	2,843	2,292	2,317	2,374	3,751	4,039	82	n/a*	n/a*
Total	36,647	41,680	41,330	45,273	48,197	54,645	57,662	50,386	49,748**	51,637

Domestic Violence Shelter Services

Shelter Services



Shelter Services	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002
Sheltered	3,487	3,682	3,464	3,559	3,291	3,805	4,059	2,341	2,986	3,053
Shelter Denied	5,260	2,839	4,351	3,517	3,561	4,180	4,706	2,636	991***	4,295****
Percent Denied	60.1%	43.5%	55.7%	49.7%	52.0%	52.3%	53.7%	53.0%	24.9%	58.5%

Note 2000 data corrected to reflect annual report information.

*Information on abusers not collected as these clients are not served.

**Total is higher than compiled numbers due to clients whose age or gender is not reported.

***Records are incomplete. This only reflect clients who were turned away as the shelter was full. An additional 1,425 clients were denied shelter as they did not meet admission criteria.

****Increase in 2002 data figures reflects the inclusion of women, men and their children.

Family Services

Promoting Safe and Stable Families Program

Date of Inception 1993, revised 1997, reauthorized and revised 2002

State/Federal Governing Legislation Adoption and Safe Families Act of 1997 (Public Law 105-89), Promoting Safe and Stable Families (Public Law 107-33)

Program Description The Promoting Safe and Stable Families Program provides funds to communities throughout the Commonwealth to preserve and support families, to reunify children in foster care with their families, and to increase adoptions and promote adoption awareness.

Funding Source 75% federal Title IV-B, subpart 2 funds, 15% state funds, and 10% local funds.

Targeted Population Families and their children who are at risk of child abuse/neglect, out-of-home placement, or other adverse circumstances.

Major Program Services Parenting skills, intensive in-home counseling, child protection, school-based support services, practical skills training, socialization/recreation services, testing and evaluation services.

Partner Organizations The community assessment and planning process, the service selection, and the funding for each locality are under the active supervision of the Community Policy and Management Team which represents in each community the local social services, education, health, juvenile justice, and mental health/mental retardation & substance abuse agencies. In addition, parents/consumers of services, advocates, private service providers, the faith community, and law enforcement are usually represented.

Numbers Served Annually In fiscal year 2002, there were more than 98,539 children and families served.

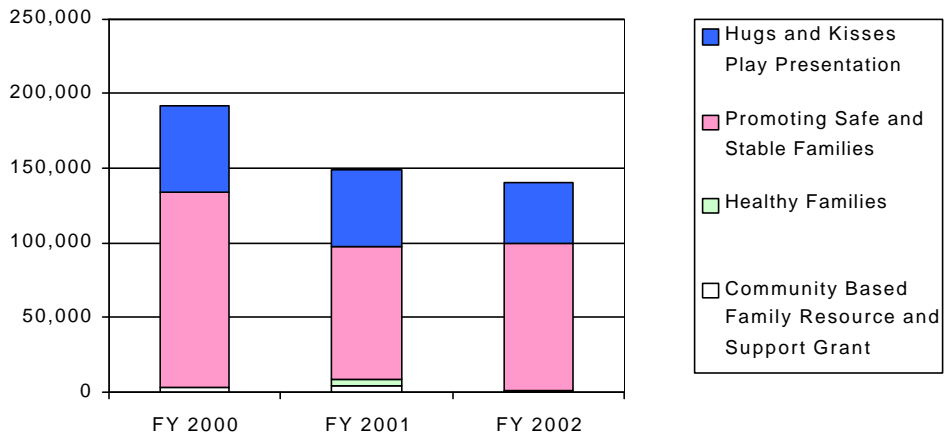
Includes the following programs:

Mentoring-Youth	Mentoring-Parenting
Leadership Training	Domestic Violence Prevention
Social Skills Training	Caregiver Support
Teen Pregnancy Prevention	Financial Management
Recreation for At-risk Youth	Child Care Assistance
Health/Dental Issues	Toy and Resource Library
Infant/Child Enrichment Day Care	Miscellaneous – Families/Parenting
Therapy and Support Groups	Other Home Visiting Programs
Juvenile Delinquency/Violence Prevention	Intensive Case Management
DARE	Parent-Family Resource Center
Tutoring	Wrap Around Services
After School Programs	Time-Limited Reunification Services
Counseling: School Related	Adoption Promotion/Support Services
Parenting Education	Counseling: General, Anger Control, Mediation
Parenting in General	Housing or Material Assistance
“Nurturing” Program	Other Miscellaneous
Parenting for Fathers	Information and Referral
Intensive In-Home	Community Awareness of Services
	Transportation Assistance and Access

Family Services

Community Based Resource & Support Grant, Promoting Safe & Stable Families, Healthy Families and Hugs and Kisses Presentations

Families Served

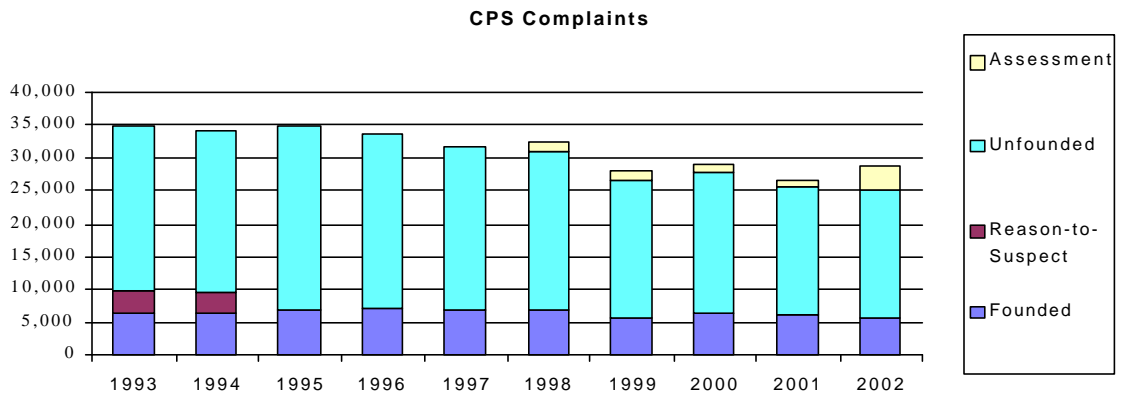


	FY 2000	FY 2001	FY 2002
Community Based Family Resource and Support Grant	2,486	3,766	1,805
Healthy Families	n/a	4,729	n/a
Promoting Safe and Stable Families	132,324	88,523	98,539
Hugs and Kisses Play Presentation	56,095	51,256	39,551
Total	190,905	148,274	139,895

See page 28 for a list of programs included under Promoting Safe and Stable Families.

Family Services

Child Protective Services Complaints and Dispositions



FY	Founded Complaints	Reason-to-Suspect	Unfounded Complaints	Assessment Response Track	Total Completed CPS Complaints	Reported Child Victims
1993	6,563	3,137	25,143	not applicable	34,843	53,804
1994	6,560	2,830	24,836	not applicable	34,226	52,734
1995	6,762	not applicable	27,896	not applicable	34,658	53,470
1996	6,947	not applicable	26,703	not applicable	33,650	51,644
1997	6,813	not applicable	25,032	not applicable	31,845	49,049
1998	6,567	not applicable	24,281	1,628	32,476	49,495
1999	5,559	not applicable	20,929	1,617	28,085	42,823
2000	6,365	not applicable	21,430	1,274	29,069	42,993
2001	5,963	not applicable	19,607	1,116	26,686	39,507
2002	5,440*	not applicable	19,518*	3,887*	28,845*	43,765*

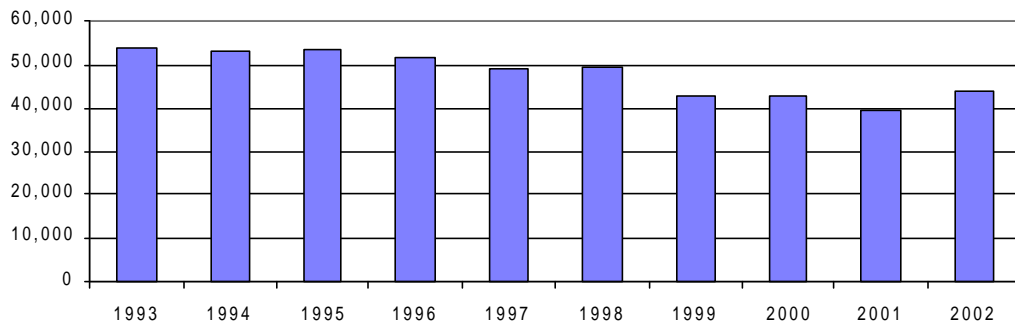
* Data as of November 26, 2002. Final data are expected to be higher.

1998-2002 Assessment Response Track data from: Albemarle, Loudoun, Montgomery, York-Poquoson, and Portsmouth. The Family Assessment Track was implemented statewide in May 2002.

Family Services

Child Protective Services Reported Victims

Reported Child Victims

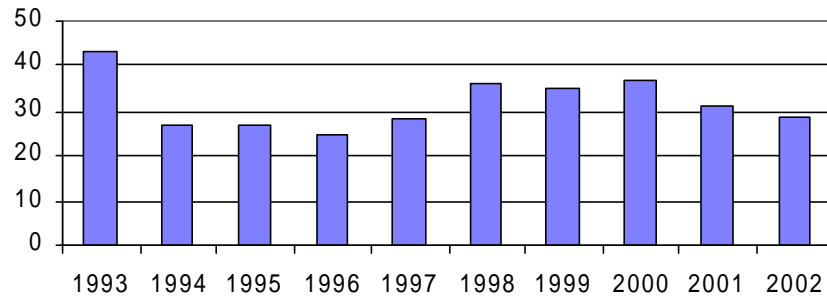


FY	Total Completed CPS Complaints	Reported Child Victims
1993	34,843	53,804
1994	34,226	52,734
1995	34,658	53,470
1996	33,650	51,644
1997	31,845	49,049
1998	32,476	49,495
1999	28,085	42,823
2000	29,069	42,993
2001	26,686	39,507
2002	28,845	43,765

Family Services

Child Protective Services

Child Deaths from Abuse and Neglect

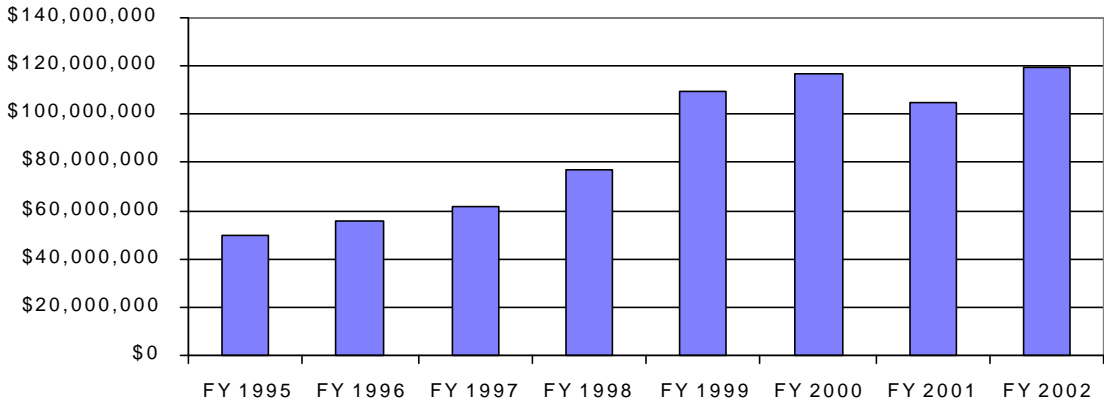


Fiscal Year	Child Deaths
1993	43
1994	27
1995	27
1996	25
1997	28
1998	36
1999	35
2000	37
2001	31
2002	29

Family Services

Historical Trends in Child Care Expenditures

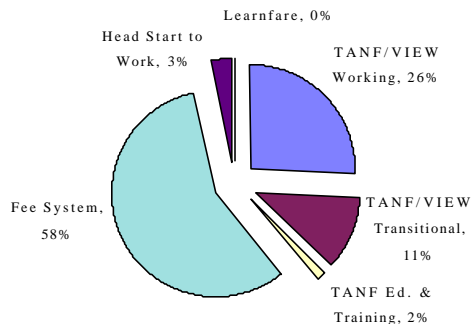
Total Child Day Care Expenditures



Program	FY 1995	FY 1996	FY 1997	FY 1998	FY 1999	FY 2000	FY 2001	FY 2002
AFDC/TANF Working	\$10,278,730	\$11,602,903	\$17,775,997	\$26,986,685	\$38,831,217	\$35,581,441	\$27,754,591	\$26,797,301
AFDC /TANF Educ & Trng	\$6,237,278	\$5,242,378	\$2,986,315	\$1,919,833	\$913,288	\$1,030,582	\$938,440	\$1,759,123
AFDC/TANF Educ & Trng Pass-Thru	\$2,965,249	\$2,807,843	\$928,172	\$23,512	\$110	n/a	n/a	\$12,307
Learnfare	n/a	n/a	\$30,309	\$46,844	\$45,356	\$50,391	\$24,628	\$28,861
Transitional	\$10,115,553	\$11,788,731	\$13,071,611	\$14,277,779	\$13,807,770	\$14,325,551	\$14,604,511	\$11,932,349
FSET	\$214,224	\$308,837	\$239,057	\$300,879	\$316,087	\$513,888	n/a	\$96,034
Fee System/At-Risk	\$6,993,598	\$7,121,600	\$5,626,669	\$22,828,354	\$40,715,996	\$45,811,951	\$45,898,614	\$59,594,223
Fee System/At-Risk Pass-Thru	\$6,581,303	\$7,165,810	\$6,772,083	\$1,513,143	\$1,885,885	\$5,605,867	\$591,222	\$488,772
Fee System/Block Grant	\$6,275,941	\$8,680,778	\$11,575,444	n/a	n/a	n/a	n/a	n/a
Head Start to Work	n/a	\$822,122	\$2,409,542	\$2,079,976	\$2,484,160	\$3,136,032	\$3,689,491	\$3,537,490
IVE Foster Care	n/a	n/a	n/a	\$625,566	n/a	n/a	n/a	n/a
Staff Allowance *	n/a	n/a	n/a	\$6,547,822	\$10,516,790	\$11,070,498	\$11,193,362	\$14,888,664
TOTAL	\$49,661,876	\$55,541,002	\$61,415,199	\$77,150,393	\$109,516,659	\$117,126,201	\$104,694,859	\$119,135,124

n/a = not applicable

FY 2002 Expenditures

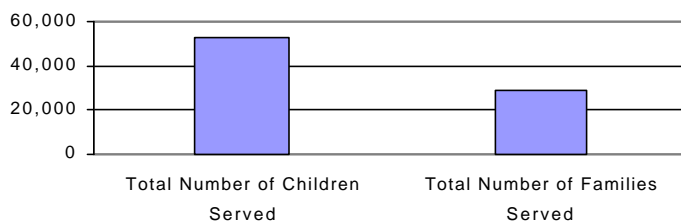


* Allowance for local agency child care administration.

Family Services

Child Care: Children and Families Served

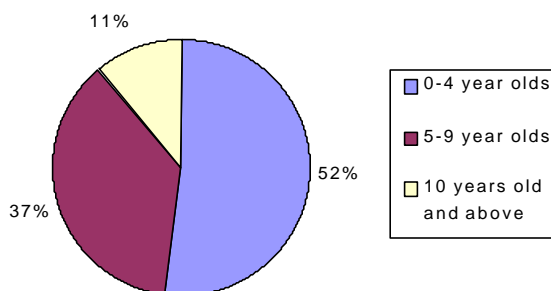
Total Number of Children and Families Served by Child Care



Children and Families Served	FY 2002
Total Number of Children Served	52,328
Total Number of Families Served	28,887
Average Number of Children Served Monthly	28,803
Average Number of Families Served Monthly	15,935

Age Groups of Children Served

Age Group of Children Served in FY02	% in Age Group
0-4 year olds	52%
5-9 year olds	37%
10 years old and above	11%
Total	100%



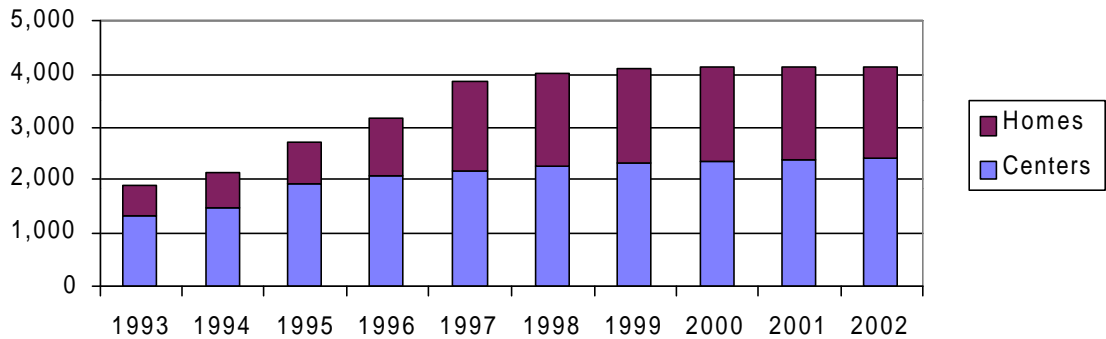
Types of Child Care

Types of Child Care for Children Served in FY02	% of Children
Regulated Care	87%
Unregulated Care	13%
Total	100%

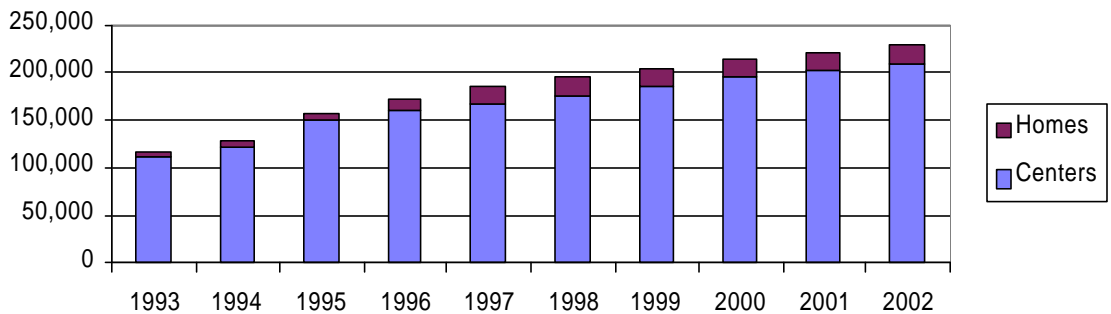
Licensing Programs

Licensed Child Care Centers and Homes

Number of Licensed Child Care Providers



Capacity of Licensed Child Care Providers

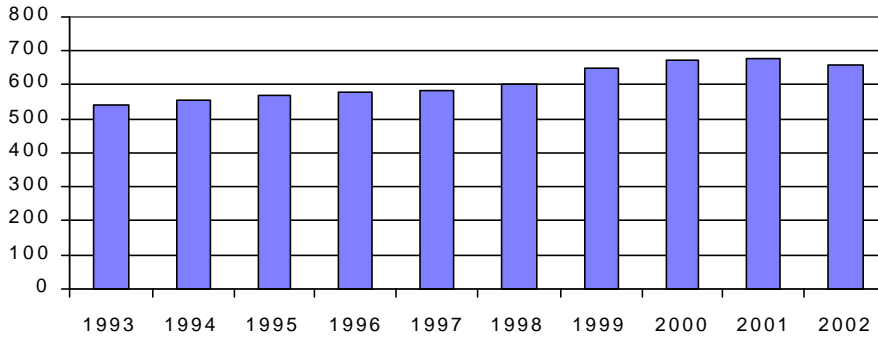


As of June 30	Licensed Child Care Centers		Licensed Family Day Homes		Combined Total	
	Number	Capacity	Number	Capacity	Number	Capacity
1993	1,336	111,048	591	5,113	1,927	116,161
1994	1,495	121,023	662	6,387	2,157	127,410
1995	1,937	149,292	763	7,865	2,700	157,157
1996	2,085	158,985	1,081	11,313	3,166	170,298
1997	2,176	167,564	1,675	17,313	3,851	184,877
1998	2,241	176,173	1,776	19,698	4,017	195,871
1999	2,328	186,111	1,780	18,885	4,108	204,996
2000	2,370	194,572	1,761	19,368	4,131	213,940
2001	2,400	202,945	1,717	19,033	4,117	221,978
2002	2,441	210,307	1,684	18,140	4,125	228,447
10 Year Growth	83%	89%	185%	255%	114%	97%

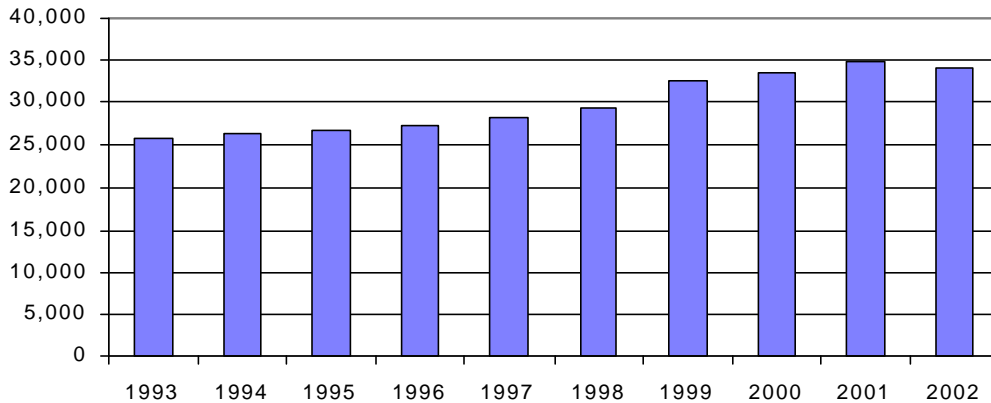
Licensing Programs

Assisted Living Facilities

Number of Assisted Living Facilities



Capacity of Assisted Living Facilities

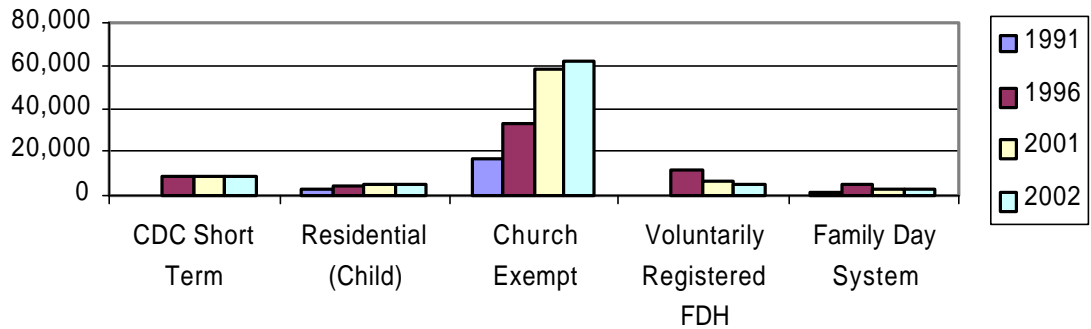


Assisted Living Facilities		
As of June 30	Number	Capacity
1993	541	25,863
1994	554	26,209
1995	572	26,801
1996	578	27,217
1997	584	28,186
1998	599	29,398
1999	648	32,614
2000	673	33,505
2001	679	34,696
2002	657	34,177
10 Year Growth	26%	34%

Licensing Programs

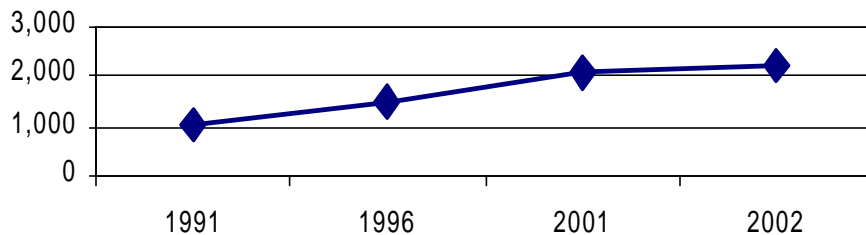
Capacity of Child Care and Adult Day Care Facilities

Capacity of Child Care Facilities *



	1991	1996	2001	2002
Child Day Care Short Term	n/a	9,455	8,956	8,514
Residential (Child)	2,814	3,529	4,995	5,487
Church Exempt	16,476	32,875	57,986	61,818
Voluntarily Registered FDH	n/a	11,304	5,970	5,405
Family Day System	1,725	4,850	1,975	1,975
Total	21,015	62,013	79,882	83,199

Capacity of Adult Day Care *



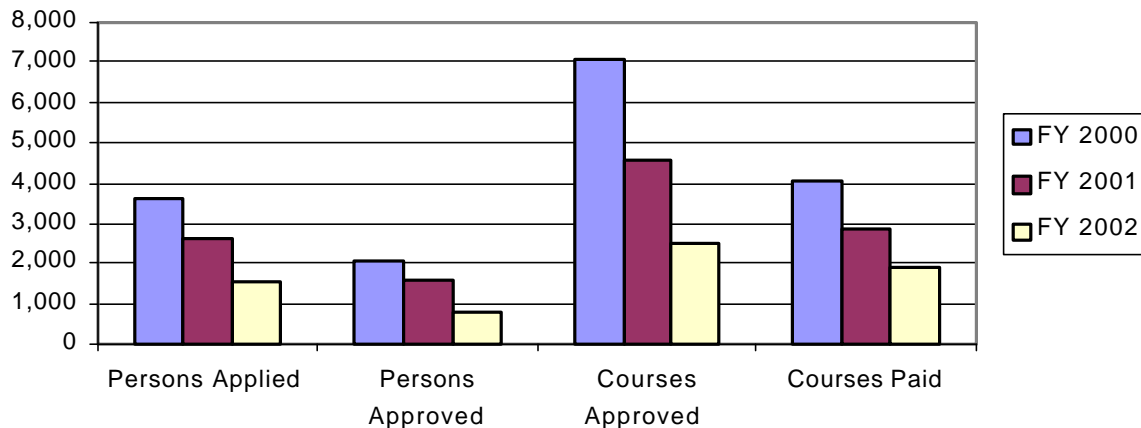
	1991	1996	2001	2002
Adult Day Care	1,051	1,488	2,062	2,227

* Capacity facilities does not include Licensed Child Care Centers and Family Day Homes found on page 35.

Licensing Programs

Virginia Child Care Provider Scholarship Program

Child Care Provider Scholarships



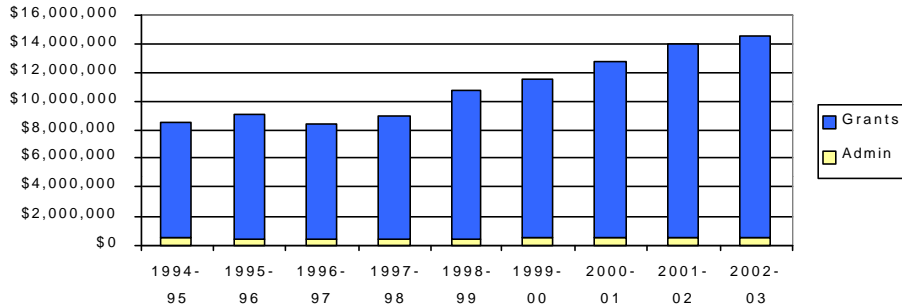
	FY 2000	FY 2001	FY 2002
Persons Applied	3,578	2,601	1,506
Persons Approved *	2,089	1,601	797
Courses Approved	7,061	4,564	2,523
Courses Paid	4,043	2,876	1,883

* The data used for Persons Approved is a conservative number.

Community Services

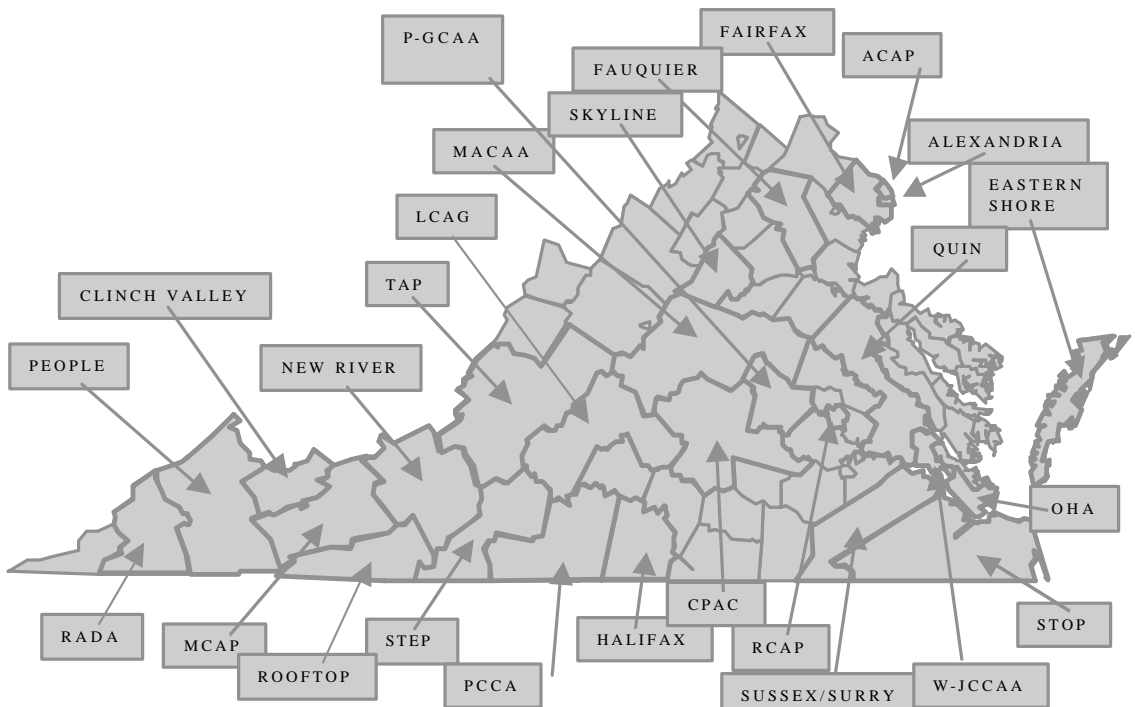
Block Grant Funding

CSBG Expenditures



Usage	1994-95	1995-96	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03
Admin	\$468,334	\$350,336	\$354,168	\$378,226	\$419,249	\$470,917	\$482,352	\$539,863	\$528,873
Grants	\$8,108,057	\$8,695,852	\$8,074,203	\$8,528,168	\$10,329,789	\$10,973,916	\$12,302,319	\$13,395,893	\$14,017,676
Total	\$8,576,391	\$9,046,188	\$8,428,371	\$8,906,394	\$10,749,038	\$11,444,833	\$12,784,671	\$13,935,756	\$14,546,549

Community Action Agencies

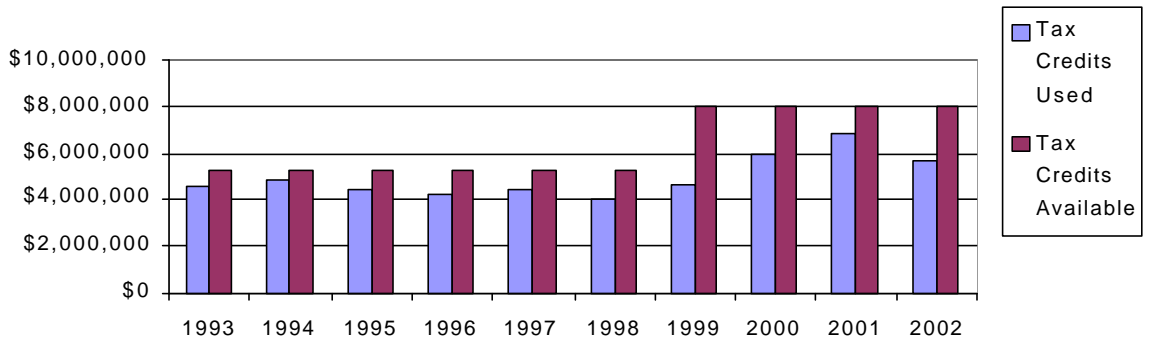


Three additional agencies provide statewide services: Project Discovery, Virginia Cares, and Virginia Water Project

Community Services

Neighborhood Assistance Tax Credits

NAP Tax Credits Available vs. Credits Used



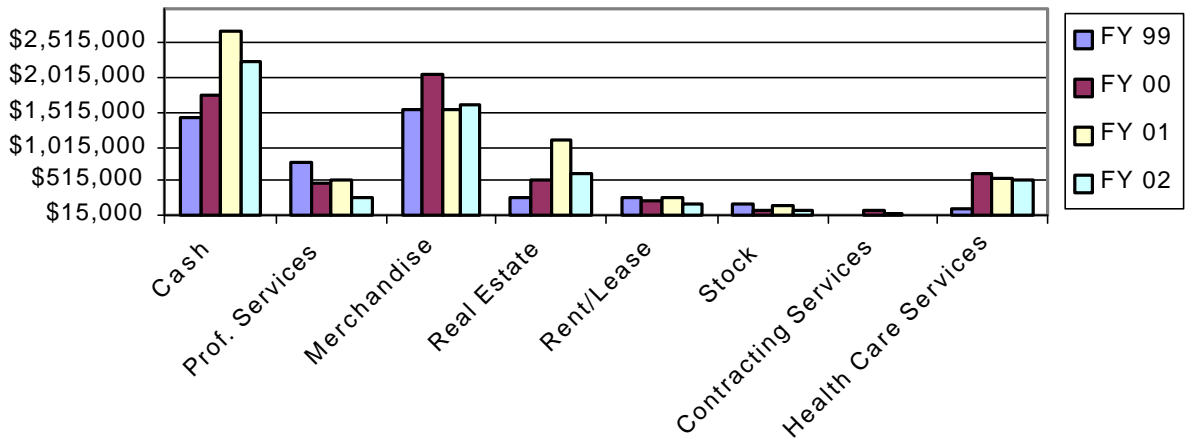
Fiscal Year	Tax Credits Used	Tax Credits Available	Percent Used
1993	\$4,500,000	\$5,250,000	86%
1994	\$4,845,995	\$5,250,000	92%
1995	\$4,445,132	\$5,250,000	85%
1996	\$4,239,883	\$5,250,000	81%
1997	\$4,404,325	\$5,250,000	84%
1998	\$4,021,393	\$5,250,000	77%
1999	\$4,608,192	\$8,000,000	58%
2000	\$5,919,304	\$8,000,000	74%
2001	\$6,871,898	\$8,000,000	86%
2002*	\$5,610,876	\$8,000,000	70%

• Data is as of December 2002, and changes daily as tax credit forms are processed daily.

Community Services

Neighborhood Assistance Used Tax Credits

Used NAP Credits by Contribution Type



Contribution Type	FY 99	FY 00	FY 01	FY 02*
Cash	\$1,424,544	\$1,775,557	\$2,658,536	\$2,250,118
Prof. Services	\$777,668	\$502,105	\$541,651	\$272,953
Merchandise	\$1,558,895	\$2,063,611	\$1,539,592	\$1,618,437
Real Estate	\$284,517	\$514,387	\$1,115,775	\$642,073
Rent/Lease	\$262,993	\$245,565	\$257,429	\$197,297
Stock	\$181,265	\$96,061	\$154,429	\$75,489
Contracting Services		\$83,567	\$55,658	\$12,713
Health Care Services	\$118,310	\$638,451	\$548,829	\$541,797
Total	\$4,608,192	\$5,919,304	\$6,871,898	\$5,610,876

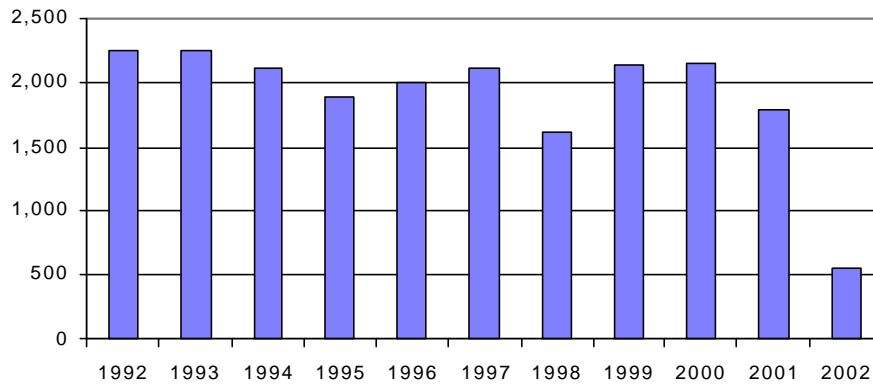
Note: Health Care Services added in FY 1999; Contracting Services added in FY 2000.

• Data is as of December 2002, and changes daily as tax credit forms are processed daily.

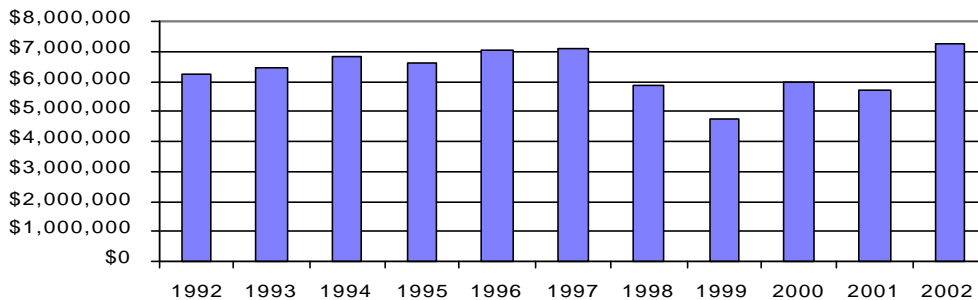
Community Services

Refugee Resettlement Arrivals & Funding

Refugee Arrivals



Total Refugee Funding



FFY	Arrivals	**Cash & Medical Assistance	*** Refugee Social Services	#Targeted Assistance Program	Discretionary Grants	Totals
1992	2,249	\$4,613,633	\$1,143,237	\$317,821	\$160,000	\$6,234,691
1993	2,251	\$4,840,049	\$1,170,633	\$286,588	\$160,000	\$6,457,270
1994	2,102	\$4,907,771	\$1,186,069	\$348,686	\$437,204	\$6,879,730
1995	1,886	\$4,247,180	\$1,107,384	\$451,791	\$847,224	\$6,653,579
1996	2,000	\$4,551,538	\$1,142,023	\$405,377	\$951,896	\$7,050,834
1997	2,111	\$4,678,143	\$1,063,937	\$405,377	\$992,876	\$7,141,333
1998	1,627	\$2,918,000	\$1,580,007	\$518,242	\$859,876	\$5,876,125
1999	2,132	\$2,779,000	\$1,290,987	\$557,324	\$150,000	\$4,777,311
2000	2,154	\$3,347,000	\$1,812,856	\$670,250	\$150,000	\$5,980,106
2001	1,787	\$3,398,000	\$1,451,730	\$667,459	\$150,000	\$5,667,189
2002	565*	\$4,592,169	\$1,769,878	\$758,397	\$150,000	\$7,270,444

FFY = Federal Fiscal Year (October-September)

Notes: * Severe reduction in arrivals due to rigorous security regulations imposed by federal agencies

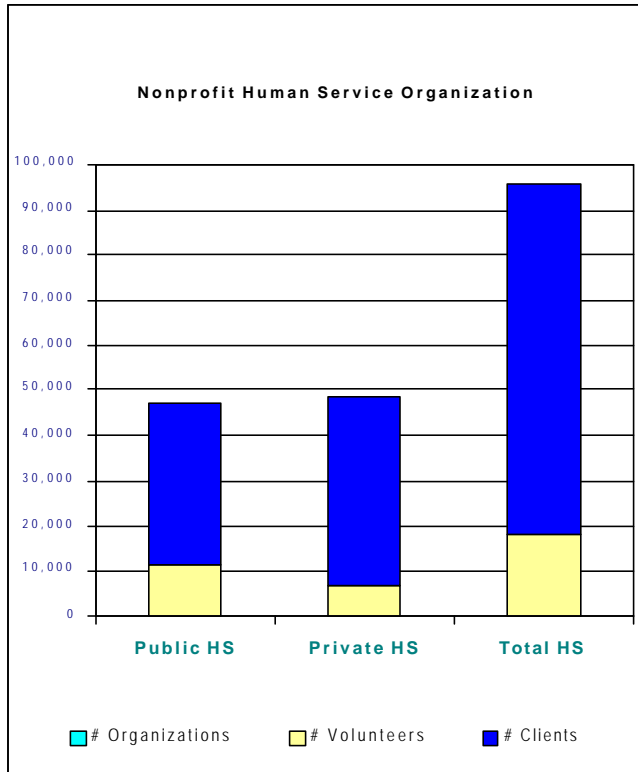
** Cash and Medical Assistance includes Refugee Cash and Medical Assistance, Unaccompanied Minors Program, health screening

*** SS - Refugee social services which include employment services, English as a second language (ESL) training, support services, outreach, translation and interpretation services.

Targeted Assistance Program - provides additional employment, ESL and support services to areas of heaviest refugee impact.

Community Services

Office of Volunteerism



From a 1998 fax survey conducted by VOV. About 300 surveys sent to VOV customers statewide, about 130 returned, 72 of which were from public and private nonprofit human service (HS) organizations.

Organizations were asked the number of volunteers they mobilize and the number of clients volunteers serve on average per year.

During FY 2002, VOV provided two technical assistance newsletters to 1400 leaders of volunteers, 2000 publications on how to develop and manage volunteer resources, training to 800 professional volunteer administrators, and three electronic mail updates to 700 constituents.

	Nonprofit Human Service Organization		
	Public HS	Private HS	Total HS
# Organizations	44	28	72
# Volunteers	11,391	6,838	18,229
# Clients	35,787	41,496	77,283

Community Services

Office of Volunteerism

Each step of this pyramid - beginning with rationale number one and moving upward - explains the purpose of the Virginia Office of Volunteerism.

VOV provides: training/competency development; technical assistance/problem solving; idea exchanges/networking/connections; promotion/recognition of excellence.

5. VOV builds organizational and community capacity to maximize volunteer resources to meet community needs. (See VOV Services/Products Chart).

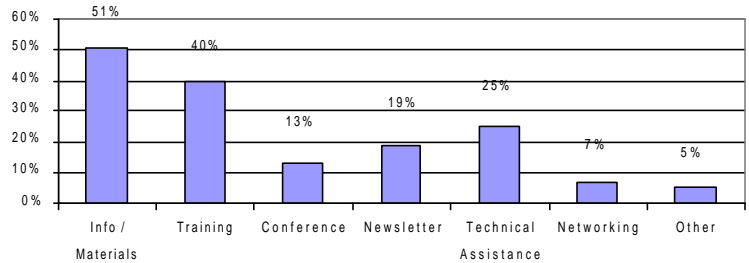
4. Nonprofit & public organizations need help meeting this challenge. They must develop or enhance their capacity to effectively recruit, channel and support volunteer resources. (See VOV Services/Products Chart).

3. Mobilizing citizens to volunteer is very challenging in today's environment - due to competition, "commitment phobia," lack of discretionary time and social problems confronting our society. (See Volunteer Activities Chart).

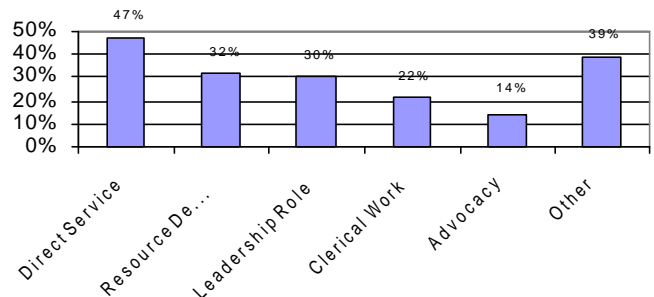
2. Volunteers need support and leadership to be most effective and to sustain their commitment and involvement. (See Volunteer Activities Chart).

1. Volunteers are a necessary and critical resource for healthy communities. Volunteerism accomplishes real work; strengthens democratic and civic values; connects people; sparks creative problem solving; extends/supplements what we have funds to pay for. (See Adult Volunteers Chart).

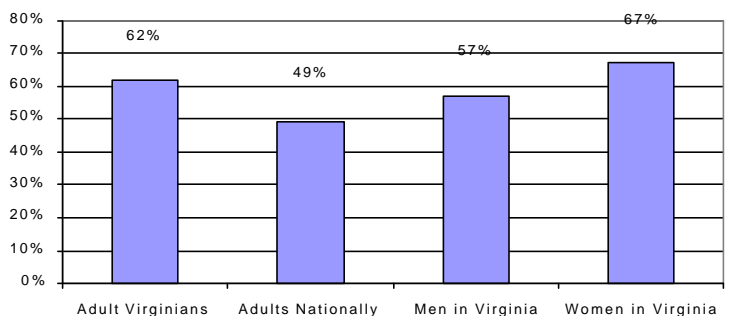
VOV Services/Products Used & Valued by VOV's Clients



Virginia's Volunteer Activities



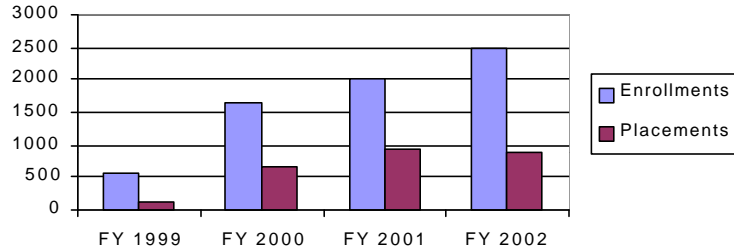
Adult Volunteers



Community Programs & Resources

Job Readiness and Employment Unit: Primary Programs

Welfare To Work

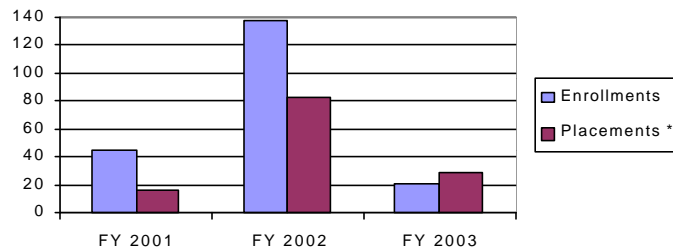


Welfare to Work		
	New Enrollments	Placements
FY 1999	567	141
FY 2000	1662	665
FY 2001	1998	925
FY 2002	2502	907

Economic and Employment Improvement Program for Disadvantaged Persons		
	Enrollments	Placements
2002*	167	113

* March 15, 2001 through March 31, 2002

Opportunity Knocks



Opportunity Knocks		
	Enrollments	Placements *
FY 2001	45	16
FY 2002	137	83
FY 2003**	22	29

* Placements includes carry over enrollments.

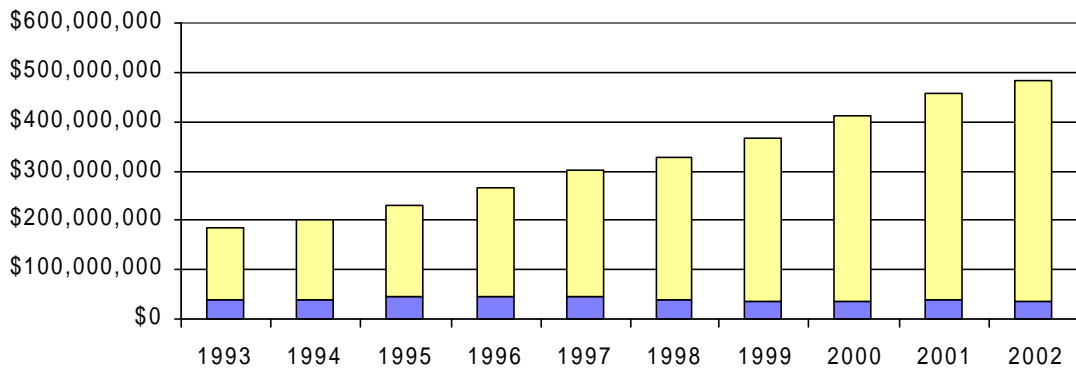
** July 1, 2002 through September 30, 2002.

Note: Placements are defined as placements into unsubsidized employment.

Child Support Enforcement

Child Support Enforcement Collections

Calendar Year Collections

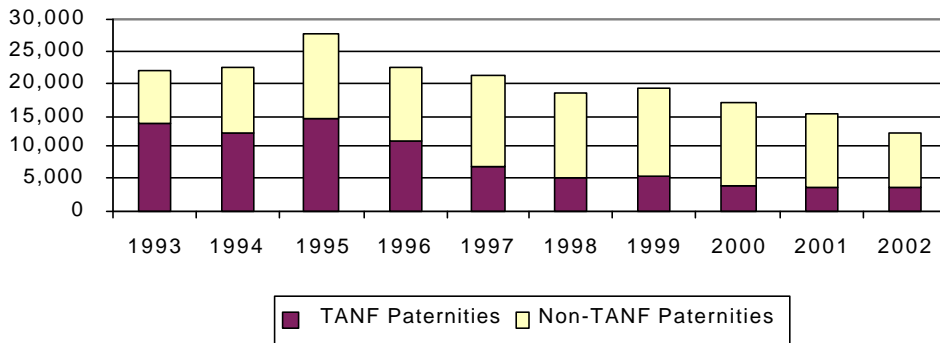


Calendar Year	TANF Collections	Non-TANF Collections	Total Collections
1993	\$41,299,163	\$144,372,011	\$185,671,174
1994	\$38,667,957	\$163,446,297	\$202,114,254
1995	\$45,348,806	\$186,629,795	\$231,978,601
1996	\$46,867,996	\$219,604,535	\$266,472,531
1997	\$46,879,155	\$255,630,365	\$302,509,520
1998	\$41,483,669	\$285,278,538	\$326,762,207
1999	\$37,516,738	\$330,157,563	\$367,674,301
2000	\$36,324,281	\$376,544,559	\$412,868,840
2001	\$39,359,847	\$420,236,890	\$459,596,737
2002	\$35,614,049	\$450,171,897	\$485,785,946

Child Support Enforcement

Paternity Establishment

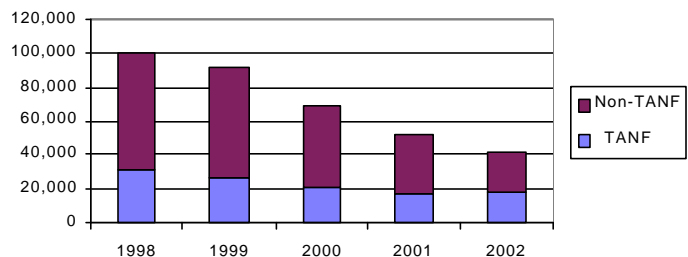
Paternities Established



Calendar Year	TANF Paternities	Non-TANF Paternities	Total Paternities
1993	13,583	8,419	22,002
1994	12,268	10,093	22,361
1995	14,565	13,428	27,993
1996	10,858	11,634	22,492
1997	7,034	14,241	21,275
1998	5,030	13,414	18,444
1999	5,350	13,819	19,169
2000	4,131	12,959	17,090
2001	3,777	11,450	15,227
2002	3,524	8,758	12,282

End of Year	TANF	Non-TANF	Total
1998	31,321	69,372	100,693
1999	26,285	65,169	91,454
2000	20,851	47,763	68,614
2001	17,477	34,352	51,829
2002	18,641	23,290	41,931

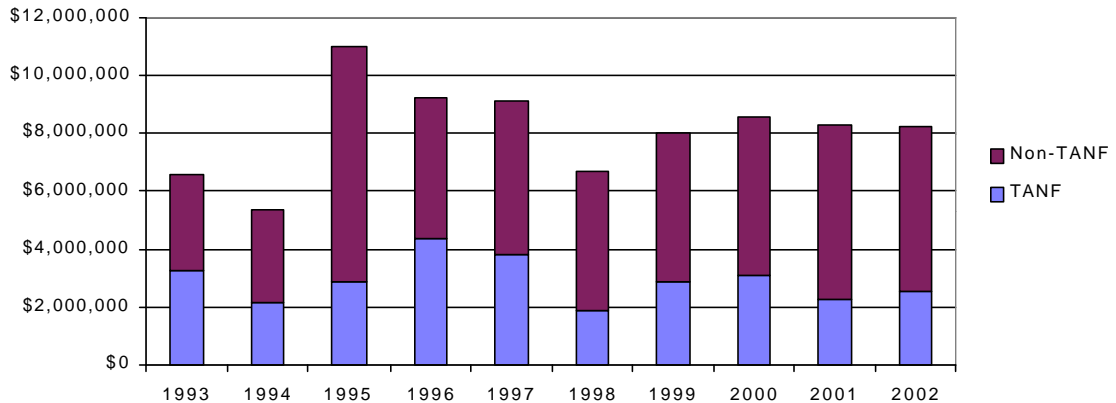
Paternities Needing Establishment



Child Support Enforcement

Child Support Enforcement Obligations

Dollar Obligations from Child Support Enforcement Orders

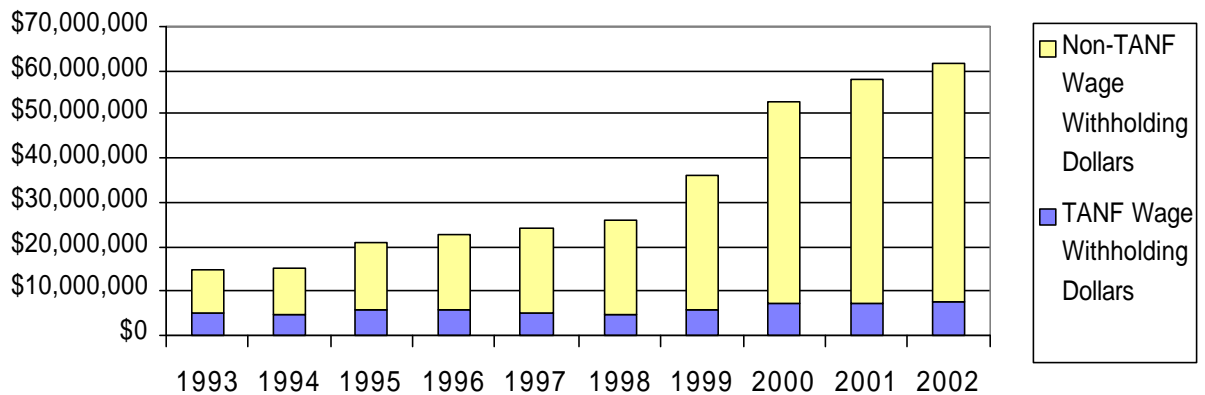


Calendar Year	TANF Support Orders	TANF	Non-TANF Support Orders	Non-TANF	Total Support Orders	Total Dollars Obligated
1993	15,039	\$3,242,107	14,065	\$3,290,006	29,104	\$6,532,113
1994	11,313	\$2,134,621	15,073	\$3,270,793	26,386	\$5,405,414
1995	13,194	\$2,885,209	18,918	\$8,076,835	32,112	\$10,962,044
1996	15,299	\$4,378,813	20,637	\$4,842,175	35,936	\$9,220,988
1997	12,932	\$3,773,320	21,141	\$5,312,065	34,073	\$9,085,385
1998	9,418	\$1,846,704	20,663	\$4,871,977	30,081	\$6,718,681
1999	9,223	\$2,876,207	20,827	\$5,100,517	30,050	\$7,976,724
2000	9,813	\$3,075,909	22,401	\$5,504,423	32,214	\$8,580,332
2001	8,425	\$2,278,512	22,298	\$6,025,670	30,723	\$8,304,182
2002	8,907	\$2,527,099	20,020	\$5,654,392	28,927	\$8,181,491

Child Support Enforcement

Child Support Enforcement Wage Withholdings

Wage Withholding Dollars



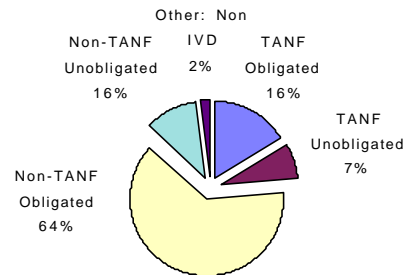
Calendar Year	TANF Wage Withholding	TANF Wage Withholding Dollars	Non-TANF Wage Withholding	Non-TANF Wage Withholding Dollars	Total Wage Withholding	Total Wage Withholding Dollars
1993	24,526	\$5,075,113	33,807	\$9,337,858	58,333	\$14,412,971
1994	22,793	\$4,671,627	38,915	\$10,617,885	61,708	\$15,289,512
1995	31,537	\$5,695,695	57,068	\$15,470,215	88,605	\$21,165,910
1996	30,402	\$5,605,804	61,663	\$17,376,262	92,065	\$22,982,066
1997	28,157	\$4,834,723	70,646	\$19,112,123	98,803	\$23,946,846
1998	26,966	\$4,443,532	77,078	\$21,655,876	104,044	\$26,099,408
1999	32,207	\$5,451,509	104,905	\$30,902,836	137,112	\$36,354,345
2000	40,679	\$6,927,125	151,362	\$45,694,533	192,041	\$52,621,658
2001	40,706	\$7,054,951	162,079	\$51,165,287	202,785	\$58,220,238
2002	42,556	\$7,403,390	170,007	\$54,413,900	212,563	\$61,817,290

Child Support Enforcement

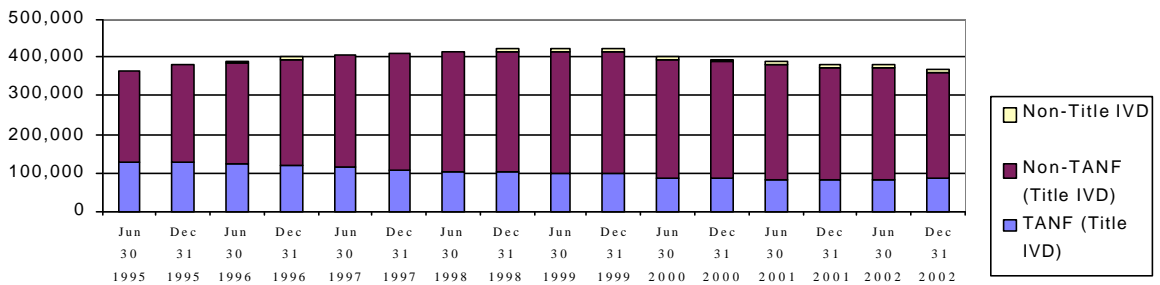
Child Support Enforcement Caseload

Case Type	Dec-01	Dec-02	Percent Change
TANF Obligated	54,873	59,694	8.1%
TANF Unobligated	26,959	27,432	1.7%
Non-TANF Obligated	231,632	231,692	0.0%
Non-TANF Unobligated	59,884	40,493	-47.9%
Other: Non IVD	7,821	8,467	7.6%
Total Caseload	381,169	367,778	-3.6%

Caseload as of December 31, 2002



Child Support Enforcement Caseload

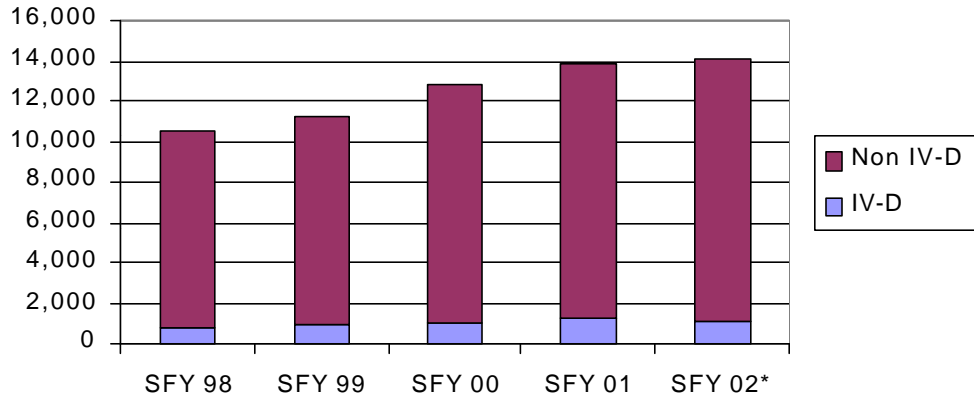


	TANF (Title IVD)	Non-TANF (Title IVD)	Non-Title IVD	Total Caseload
Jun 30 1995	131,073	233,525	838	365,436
Dec 31 1995	128,727	249,367	1,189	379,283
Jun 30 1996	125,640	261,819	1,697	389,156
Dec 31 1996	120,933	276,244	2,095	399,272
Jun 30 1997	114,994	290,496	2,366	407,856
Dec 31 1997	109,242	301,085	2,580	412,907
Jun 30 1998	105,147	310,002	2,817	417,966
Dec 31 1998	101,737	315,525	3,878	421,140
Jun 30 1999	99,224	317,874	5,216	422,314
Dec 31 1999	97,349	320,131	5,962	423,442
Jun 30 2000	88,535	306,483	6,604	401,622
Dec 31 2000	87,400	302,098	7,146	396,644
Jun 30 2001	84,382	297,326	7,460	389,168
Dec 31 2001	81,832	291,516	7,821	381,169
Jun 30 2002	85,385	287,449	8,088	380,922
Dec 31 2002	87,126	272,185	8,467	367,778

Child Support Enforcement

Paternity Establishment Project

Hospital Paternities Established by State Fiscal Year



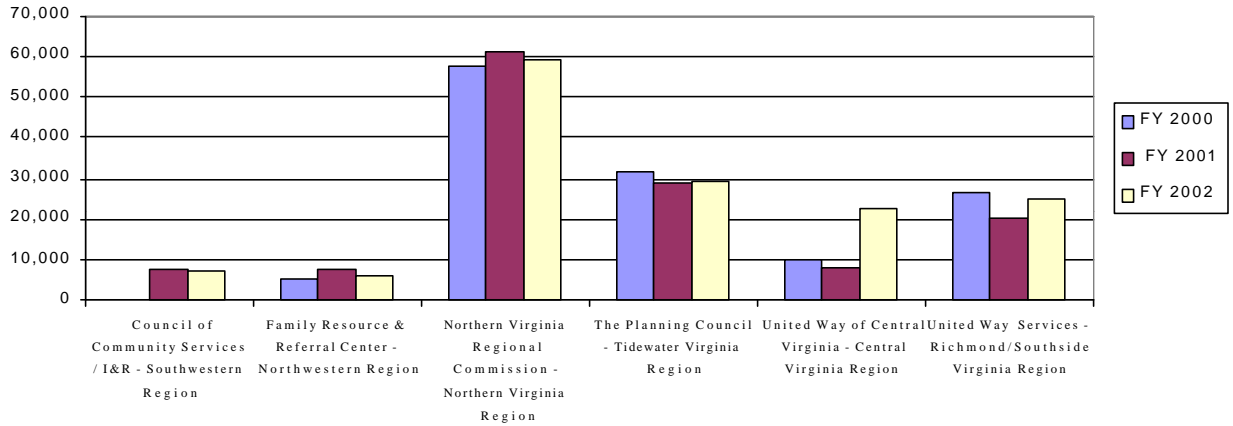
	TOTAL	IV-D	Non IV-D	% Non IV-D
SFY 98	10,469	838	9,631	92%*
SFY 99	11,246	900	10,346	92%*
SFY 00	12,750	1,020	11,730	92%*
SFY 01	13,826	1,257	12,569	92%
SFY 02*	14,028	1,133	12,895	92%

* Breakout of non-IV-D cases began in SFY01. 92% is used as a proxy for % of non-IV-D cases in SFY's 98-00.

Communications

Statewide Information and Referral Program

Information and Referral Call Data by I&R Center



Information & Referral Center	FY 2000	FY 2001	FY 2002
Council of Community Services / I&R - Southwestern Region	3,255*	7,682	7,178
Family Resource & Referral Center - Northwestern Region	5,188	7,732	6,061
Northern Virginia Regional Commission - Northern Virginia Region	57,535	61,184	59,148
The Planning Council - Tidewater Virginia Region	31,604	28,880	29,392
United Way of Central Virginia - Central Virginia Region	9,988	8,004	22,791
United Way Services - Richmond/Southside Virginia Region	26,545	20,219	24,908
Total	130,860	133,701	149,478

*All data for the quarter, 10/01/99 – 12/31/99 was lost due to system crash.

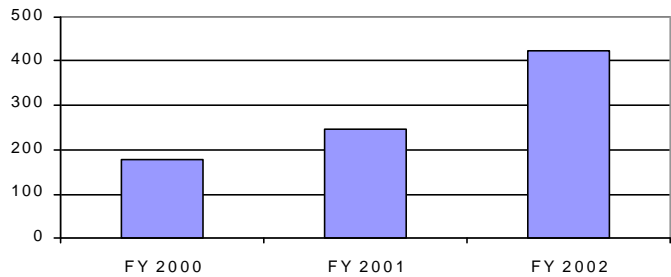
Interdepartmental Regulations

Children's Residential Facilities

Inquiries - Literature on Opening a Children's Residential Facility

FY 2000	178
FY 2001	244
FY 2002	421

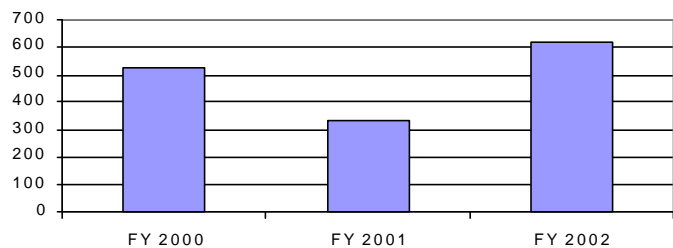
Request for Literature on Opening Children's Residential Facility



Training Class Attendees

FY 2000	527
FY 2001	335
FY 2002	615

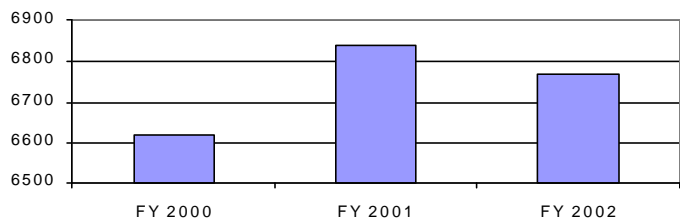
Training Class Attendees



Total Capacity for all Licensed Children's Residential Facilities

FY 2000	6617
FY 2001	6840
FY 2002	6766

Total Capacity Licensed Children's Residential Facilities

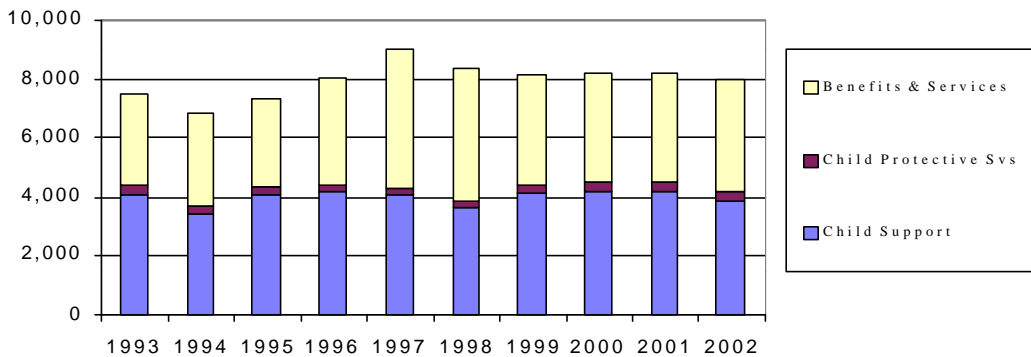


Note: Capacity figures are not totally accurate due to estimated data received from other state operated facilities.

Appeals and Hearings

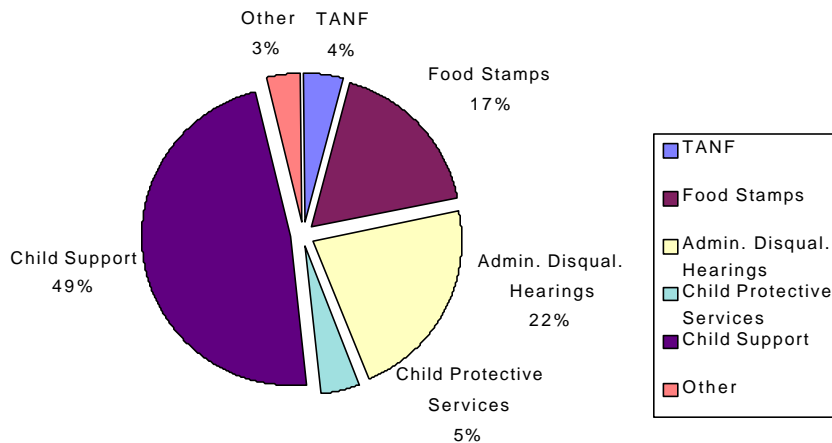
Client Appeal Trends

Client Appeals Received



Program	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002
Child Support	4,068	3,416	4,046	4,178	4,057	3,598	4,134	4,226	4,232	3,835
Child Protective Svs	386	276	266	268	230	232	304	284	285	363
Benefits & Services	3,004	3,102	3,006	3,568	4,699	4,533	3,659	3,696	3,694	3,784

Appeals Received



Appeals Received	FY 2002
TANF	353
Food Stamps	1,388
Admin. Disqual. Hearings*	1,765
Child Protective Services	363
Child Support	3,835
Other	278
Total	7,982

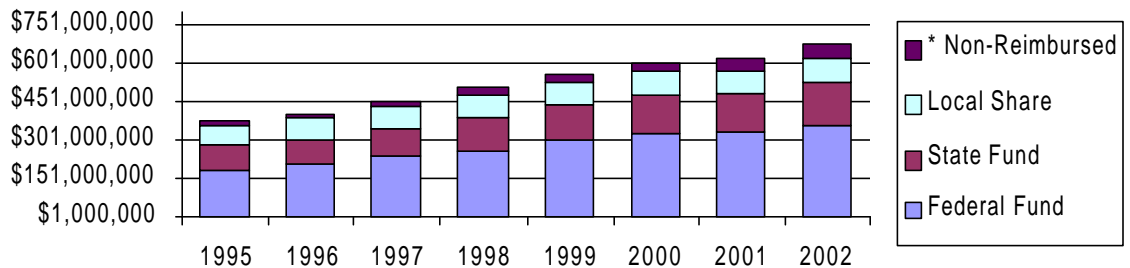
* Includes waivers

Local Departments

Expenditures

All Expenditures Reported and Reimbursed through the Locality Automated System for Expenditure Reimbursement (LASER)

Local Expenditures FY 1994 - 2002



Fiscal Year	Federal Fund		State Fund		Federal and State (Reimbursed)		Local Share		Reimbursable Total	* Non-Reimbursed	Grand Total Expenditures
	Expenditures	% of Reimb Total	Expenditures	% of Reimb Total	Expenditures	% of Reimb Total	Expenditures	% of Reimb Total	Fed, State, Local Expend.	Expenditures	
1994	\$177,144,821	52%	\$87,120,255	25%	\$264,265,076	77%	\$78,732,957	23%	\$342,998,033	\$15,170,194	\$358,168,227
1995	\$185,563,150	52%	\$90,286,384	25%	\$275,849,533	78%	\$78,876,523	22%	\$354,726,056	\$14,698,603	\$369,424,659
1996	\$200,637,512	52%	\$100,068,725	26%	\$300,706,236	78%	\$86,346,274	22%	\$387,052,511	\$12,626,898	\$399,679,409
1997	\$236,088,871	55%	\$106,907,950	25%	\$342,996,821	81%	\$82,713,377	19%	\$425,710,198	\$24,743,123	\$450,453,320
1998	\$260,844,964	55%	\$125,332,675	27%	\$386,177,639	82%	\$84,926,247	18%	\$471,103,886	\$33,775,179	\$504,879,065
1999	\$296,581,476	57%	\$140,907,619	27%	\$437,489,095	84%	\$81,753,813	16%	\$519,242,908	\$32,600,396	\$551,843,304
2000	\$321,167,803	57%	\$149,056,428	27%	\$470,224,231	84%	\$90,078,799	16%	\$560,303,030	\$42,377,446	\$602,680,476
2001	\$327,867,746	58%	\$152,078,197	27%	\$479,945,943	84%	\$88,872,459	16%	\$568,818,401	\$48,060,975	\$616,879,376
2002	\$355,638,350	58%	\$162,364,143	26%	\$518,002,493	84%	\$98,074,219	16%	\$616,076,712	\$55,442,002	\$671,518,714

*Non-Reimbursed - local expenditures not meeting the criteria for reimbursement.